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# **INTERNATIONAL SYMPOSIUM ON AUTOMATION AND THE FUTURE**

NORWAY, OSLO

SCIENTIFIC PUBLIC ORGANIZATION «PROFESSIONAL SCIENCE»

UDC 330-399  
LBC 60

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**International Symposium on Automation and the Future, March 30th, 2025, Norway, Oslo. SPO “Professional science”, Lulu Inc., 2025, 70 p.**

**ISBN 978-1-326-53925-2**

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## SECTION 1. BUSINESS STUDIES

UDC 65.012.8

### Demitriev A.N., Mirzaev T.A. Reducing Production Costs and Enhancing Operational Profit in Restaurant Financial Management

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**Abstract.** *In the contemporary restaurant industry, intense competition and razor-thin profit margins compel operators to seek innovative strategies for cost reduction and operational efficiency. This paper presents a detailed case study examining how a regional restaurant with an in-house production facility achieved significant cost savings and profit enhancement by re-engineering culinary processes, improving ergonomics, and revising inventory management systems. Over a six-month intervention period, the restaurant implemented changes that reduced production times by up to 60%, minimized food waste by over 80% for certain items, and streamlined documentation processes, thereby lowering administrative overhead. Drawing on a comprehensive methodology that combines quantitative data (including inventory turnover rates, energy consumption metrics, and production times) with qualitative insights from on-site observations and staff interviews, this study highlights the multi-dimensional nature of effective restaurant financial management. Key contributions lie in: (1) illustrating actionable methods to integrate process optimization with ergonomic considerations, (2) demonstrating a robust framework for monitoring cost and quality outcomes, and (3) proposing managerial implications for sustainable profitability in hospitality. Through a synthesis of existing literature and real-world evidence, this paper offers practical guidelines and strategic recommendations for chefs, managers, and financial controllers aspiring to achieve competitive advantage through holistic, data-driven optimization measures.*

**Keywords:** *Restaurant management, Cost reduction, Ergonomics, Culinary process optimization, Inventory control, Operational profit, Hospitality finance*

## 1. Introduction

### 1.1 Background and Rationale

The hospitality industry, particularly the restaurant sector, has long grappled with the complexities of balancing high operational costs against fluctuating consumer demand (Jones 2018; Smith & Wallace 2019). Intense competition, coupled with constant changes in consumer preferences, requires restaurateurs to pursue continuous innovation in both culinary offerings and operational strategies (Thompson 2018). Amid these challenges, financial viability often hinges on the precise management of labor, inventory, energy, and workflow processes (Dittmer & Keefe 2009).

A critical, though sometimes underemphasized, aspect of achieving sustainable profitability lies in the integration of ergonomic principles with culinary process optimization (Wilson 2017). While leading voices in hospitality have underscored the importance of advanced financial analytics and data-driven decision-making (Morgan et al. 2020), fewer studies offer tangible insights into how

ergonomic improvements—such as better kitchen layouts, simplified cooking steps, and reduced manual handling—can measurably impact financial performance (Johnson & Miller 2021). This gap in the literature underscores the need for more holistic approaches.

### **1.2 Research Aims and Questions**

This study aims to explore how comprehensive changes in restaurant operation—including recipe development, ergonomic design, workflow simplification, and inventory management—collectively reduce production costs and enhance operational profit. The overarching research questions driving this investigation are:

- **RQ1:** To what extent do targeted interventions in culinary processes reduce direct costs (labor, energy, and raw materials)?
- **RQ2:** How do ergonomic improvements in kitchen layout and workflow translate into financial gains and staff satisfaction?
- **RQ3:** In what ways does a data-driven approach to inventory management (e.g., ABC analysis) mitigate food waste and “frozen capital”?
- **RQ4:** What challenges and limitations arise when implementing these interventions in a real-world restaurant setting?

### **1.3 Significance of the Study**

Understanding the interplay between operational processes, ergonomic factors, and financial metrics is essential for restaurateurs facing growing market pressures (Morgan et al. 2020; Cousins et al. 2019). Through a deeply rooted case study of a restaurant that operates its own production facility, this paper bridges theoretical constructs with practical, evidence-based insights. By elucidating the financial outcomes linked to specific interventions—including reduced cooking times, minimized spoilage, improved staff workflows, and repurposed inventory surplus—this study contributes new knowledge on designing profitable and sustainable restaurant operations.

## **2. Literature Review**

### **2.1 Financial Management in Hospitality**

Financial management forms the bedrock of any successful hospitality venture (Dittmer & Keefe 2009). Components typically include cost-volume-profit (CVP) analysis, budgeting, menu pricing, labor cost management, and rigorous cost controls across product lines (Smith & Wallace 2019). Early foundational works highlight that profit margins in full-service restaurants often range within single digits, making cost control paramount (Dunn & Harris 2021). Thus, any inefficiency in production—be it protracted cooking times, misallocated labor, or wasteful inventory practices—can erode the bottom line (Thompson 2018).

While classical financial textbooks emphasize forecasting, variance analysis, and financial ratio evaluation, modern hospitality research integrates these methods with operational data (Cousins et al. 2019). For instance, advanced point-of-sale (POS) analytics or enterprise resource

planning (ERP) systems can provide real-time tracking of ingredient usage, labor hours, and waste, enabling managers to make agile decisions (Smith & Wallace 2019). However, as Morgan et al. (2020) argue, financial metrics alone cannot ensure profitability if the underlying operational processes remain suboptimal.

## **2.2 Production Efficiency and Cost Control**

Production efficiency in restaurants has historically focused on streamlining workflows, standardizing recipes, and optimizing cooking times (Wilson 2017). Lean management principles, originally conceptualized in manufacturing, have found increasing acceptance in professional kitchens (Wilson 2017; Ohno 1988). In the culinary context, “lean” typically translates to reducing unnecessary movements, minimizing setup times, and avoiding wasteful processes, such as overcooking, underutilizing equipment, or stockpiling surplus ingredients.

Research by Gustavsson, Cederberg and Sonesson (2018) indicates that food waste in restaurants can account for up to 10% of total food purchases. Causes of waste range from inaccurate demand forecasting and subpar storage to overproduction driven by poor menu planning (Johnson & Miller 2021). Efficiency thus demands an integrated approach that aligns purchasing patterns with real-time usage, enforces standardized procedures, and ensures accountability in production cycles (Thompson 2018).

## **2.3 Ergonomic Principles in Kitchen Environments**

Ergonomics, the scientific discipline concerned with optimizing human well-being and overall system performance, has garnered increased interest within hospitality management (Jones 2018; Morgan et al. 2020). A high-stress environment such as a restaurant kitchen—marked by heat, time pressures, and physical exertion—presents distinct ergonomic challenges (Johnson & Miller 2021). Repetitive tasks, awkward postures, and congestion can lead to fatigue, diminished productivity, and staff turnover (Wilson 2017).

Jones (2018) underscores that improved ergonomic design can reduce musculoskeletal strain, shorten cooking times through better layout, and enhance staff morale. The “one best way” principle from the Gilbreths’ motion studies (Gilbreth & Gilbreth 1917) continues to hold relevance in contemporary restaurant production settings. Key ergonomic interventions include rearranging equipment to minimize walking distance, standardizing ingredient placement, and automating labor-intensive processes (Morgan et al. 2020). When integrated effectively, ergonomics can yield both intangible benefits (e.g., staff satisfaction) and tangible outcomes (e.g., cost savings, faster service times).

## **2.4 Integrating Operations Management and Culinary Processes**

A holistic approach to restaurant financial management goes beyond balancing the books or refining the menu in isolation; it requires an alignment of operational logistics, production flow, and quality control (Heizer & Render 2020). Cousins et al. (2019) argue that bridging culinary processes

with operations management can significantly enhance operational resilience, especially during peak service periods. Examples include:

- **Menu Engineering:** Using sales data and recipe costing to refine menu offerings, prioritize high-margin items, and phase out low-profit options (Thompson 2018).
- **Standardized Recipes and Procedures:** Ensuring consistency in quality and predictability in cost (Johnson & Miller 2021).
- **Cross-Functional Communication:** Coordinating among procurement, production, service, and finance to reduce bottlenecks, wasted materials, and redundancy (Morgan et al. 2020).

As this review highlights, there is a distinct need for studies that examine the **intersection** of ergonomic principles, financial management, and culinary process optimization. The present case study responds to this gap, offering real-world evidence on how these elements can coalesce to drive sustainable profitability in restaurant operations.

### **3. Theoretical and Conceptual Framework**

#### **3.1 Systems Theory and Lean Management**

Systems theory posits that an organization comprises interconnected components, wherein inefficiencies or disruptions in one subsystem can reverberate throughout the larger system (Boulding 1956). For restaurants, these subsystems include procurement, production, human resources, finance, and service. Drawing from lean management principles (Ohno 1988), this study interprets any form of waste—excess motion, leftover ingredients, or unproductive labor hours—as indicators of systemic inefficiency. By mapping and optimizing processes holistically, managers can address root causes of waste rather than mere symptoms (Wilson 2017).

#### **3.2 Conceptualizing Ergonomic Optimization**

Ergonomic optimization is conceptualized here as a confluence of physical layout adjustments, workflow changes, and process documentation, all aimed at reducing cognitive and physical strain on employees (Jones 2018). We adapt a model that merges the *Job Demands-Resources (JD-R) framework* (Demerouti et al. 2001) with standard ergonomic principles. Higher demands (e.g., complex multi-step procedures, physically strenuous tasks) can lead to burnout, errors, and turnover if not balanced by adequate resources (e.g., correct equipment, streamlined procedures, supportive management) (Johnson & Miller 2021).

#### **3.3 Aligning Financial Analytics with Operational Metrics**

The final conceptual pillar aligns operational metrics—such as cooking times, spoilage rates, and throughput—with financial indicators like cost of goods sold (COGS), labor-to-sales ratios, and net profit margin (Dittmer & Keefe 2009). By systematically collecting and analyzing data across these dimensions, managers can see where operational inefficiencies inflate costs or cause revenue leakage (Smith & Wallace 2019). The conceptual framework thus unites:

1. **Systems Theory/Lean Management** for holistic waste reduction.
2. **Ergonomic Optimization** for a healthier, more productive workforce.
3. **Financial-Operational Alignment** for data-driven decisions.

## **4. Research Methodology**

### **4.1 Research Design**

This study adopts a **case study design** (Yin 2014) focused on an independently owned restaurant located in a regional area. The establishment includes a sizable kitchen and an adjoining production facility where items like ham, sauces, stocks, and pastry goods are prepared in bulk. This approach provides an opportunity to examine real-life interventions in a single, complex setting.

### **4.2 Data Collection Methods**

Both **quantitative** and **qualitative** data were gathered to afford a comprehensive view:

1. **Operational and Financial Records**
  - Monthly utility bills (electricity, gas, water).
  - Itemized inventory logs detailing purchases, usage, and waste.
  - Labor cost data from payroll, including overtime hours.
  - POS reports capturing daily and weekly sales of each menu item.
2. **Observations and Time-Motion Studies**
  - Manual tracking of employees' movements for high-volume tasks (e.g., cooking ham, preparing avocados) to identify redundancies.
  - Physical layout assessments to document distances between key equipment and preparation areas.
3. **Semi-Structured Interviews**
  - Conducted with chefs, line cooks, and kitchen assistants to understand pain points, perceptions of workflow changes, and usability of equipment.
  - Conversations with management regarding financial priorities, expected ROI, and operational constraints.
4. **Documentation and Process Flow Analysis**
  - Collection of all standard operating procedures (SOPs) and recipes to pinpoint duplicative or unnecessary steps.
  - Review of administrative paperwork, including requisition forms and interdepartmental memos, to gauge process complexity.

### **4.3 Data Analysis Techniques**

Quantitative data were coded and input into a statistical package (e.g., SPSS or R). Descriptive statistics (mean, median, standard deviation) helped illuminate average usage and waste levels,



while **paired t-tests** or **ANOVA** were used to measure changes pre- and post-intervention. Inventory turnover and waste percentages were calculated monthly.

Qualitative data—transcribed from interviews and observations—were subjected to **thematic analysis** (Braun & Clarke 2006), identifying key themes around efficiency, ergonomics, and challenges in adopting new processes. Triangulation of these data sources aimed to establish convergent validity and reliability (Yin 2014).

#### **4.4 Reliability, Validity, and Ethical Considerations**

- **Reliability** was enhanced by maintaining consistent data collection protocols, with repeated measurements and stable instrumentation.
- **Validity** was addressed via triangulation, participant validation of interview findings, and alignment of observed changes with financial metrics.
- **Ethical Considerations:** All participants provided informed consent. Confidential financial data were anonymized, and sensitive information was shared only in aggregated form.

### **5. Case Study Context and Baseline Conditions**

#### **5.1 Overview of the Restaurant and Production Facility**

The restaurant under study is a mid-sized establishment, seating approximately 100 patrons, and specializes in regional cuisine with an emphasis on smoked and slow-cooked meats. A distinguishing feature is its in-house production facility, equipped with large-capacity smokers, ovens, and various specialized equipment (e.g., vacuum sealers, sous-vide units). This facility supplies not only the main restaurant but also two affiliated cafes within the same company group.

#### **5.2 Initial Observations and Key Challenges**

Initial observations revealed:

- **Lengthy Cooking Cycles:** Certain specialty items, notably ham, involved multiple steps (smoking, boiling, cutting, sous-vide finishing) spanning 17 hours, leading to frequent equipment wear and elevated labor costs.
- **Frequent Waste:** Large quantities of avocados (7.8 kg discarded in 2.5 months) and daily leftover boiled chicken (up to 40 kg) indicated poor alignment between production volume and usage.
- **Bottlenecks in Documentation:** Intra-departmental processes required baristas to brew coffee for pastry use, while pastry chefs completed extensive paperwork. These inefficiencies generated time lags and administrative overhead.
- **Surplus Inventory:** Over 12 kg of unsold mussels and 62 kg of trimmed beef fat lingered in cold storage, tying up capital and occupying limited freezer space.

### 5.3 Baseline Inventory and Cost Structures

From an inventory standpoint, the restaurant carried an average monthly stock worth USD 15,000–20,000, with an annual turnover rate of about 8 times per year. Waste logs indicated 5–8% product loss, predominantly from perishable items like produce, seafood, and pre-cooked meats. The labor cost ratio hovered around 35%, somewhat higher than the industry average of 28–33% (Smith & Wallace 2019), partially due to overtime and specialized cooking tasks.

## 6. Intervention Strategies and Implementation

### 6.1 Culinary Process Optimization

#### 6.1.1 Ham Production Reform

**Baseline Issue:** A 17-hour cooking cycle for a regional specialty ham involved a 2-hour smoke at high temperatures, a 6-hour water boil, cooling, manual bone inspection, then vacuum sealing and sous-vide finishing. Beyond the **excessive time**, this method caused repeated breakdowns of the heating element in the smoker and frequent undercooking episodes.

**Intervention:**

1. **Program Recalibration:** Technician consultation led to reprogramming the smoker to consistently operate at 120°C for a 7-hour cycle, encompassing both smoking and cooking phases.
2. **Quality Assurance:** Implemented a standard temperature probe inserted into the ham's densest region, ensuring a core temperature of 72°C.

**Implementation Steps:**

- Trained kitchen staff on reprogramming procedures and temperature checks.
- Monitored the first 10 batches extensively for core cooking validation.
- Adjusted seasoning and marinade formulations to account for changes in moisture retention when removing the boil phase.

**Outcomes:**

- **Time Savings:** Production reduced from 17 to 7 hours, a 59% reduction.
- **Energy Savings:** Reduced operation of the smoker from 2 separate cycles to a single, continuous cycle.
- **Waste Reduction:** Monthly ham discard decreased from ~11 kg to ~1 kg due to consistent internal cooking.
- **Labor Efficiency:** Freed up staff from repeated steps, enabling them to focus on other high-value tasks.

#### 6.1.2 Avocado Waste Management

**Baseline Issue:** Over 7.8 kg of avocados were discarded in 2.5 months. Staff reported browning and spoilage for dishes requiring fresh slices.

**Intervention:**

- **Recipe Reformulation:** Created a guacamole-based approach, using lime juice to curb oxidation.
- **Portion Control:** Limited the direct slicing of avocados to only items sold in high volume.
- **Storage Tactics:** Introduced standardized labeling and rotating first-in-first-out (FIFO) usage.

**Outcomes:**

- **Waste Drop:** Down to ~200–300 g per month, an 80–90% improvement.
- **Cost Savings:** Lower overall spend on avocados; more stable inventory usage.

### 6.1.3 Chicken Stock Revision

**Baseline Issue:** Up to 50 kg of whole chickens were boiled daily for stock, leaving 40 kg of cooked meat requiring manual deboning. The leftover meat was inconsistently repurposed, leading to inaccurate cost allocation and occasional spoilage.

**Intervention:**

- **Bone-Only Stock:** Transitioned to using chicken carcasses and bones purchased in bulk.
- **Redefined Production:** Dedicated thigh or breast meat purchased separately for recipes needing actual meat.
- **Cost Realignment:** Separated the costs of bones (for stock) from meat (for dishes), ensuring accurate recipe costing.

**Outcomes:**

- **Zero Surplus Meat:** Eliminated the daily leftover of 40 kg.
- **Labor Reduction:** Freed up staff from deboning tasks.
- **Cost Accuracy:** Improved cost-of-goods calculations and transparency in menu item pricing.

## 6.2 Inventory Management Overhaul

### 6.2.1 Eliminating Surplus Seafood Stocks

**Baseline Issue:** Approximately 12 kg of mussels remained unsold, stagnating in the freezer.

**Intervention:**

- **Menu Specials:** Created seasonal or promotional dishes featuring mussels, e.g., mussels in a white wine sauce.
- **Marketing Efforts:** Waitstaff trained to upsell the new dish, highlighting freshness and limited availability.

**Outcomes:**

- **Rapid Liquidation:** Full 12 kg sold within 4 weeks.
- **Revenue Boost:** Increased appetizer and entrée sales during the promotional period.
- **Inventory Turnover:** Freed up valuable freezer space and capital.

### 6.2.2 Utilizing Trimmed Beef Fat

**Baseline Issue:** The production facility accumulated 62 kg of trimmed beef fat from prime cuts (e.g., brisket, ribeye), tying up storage space and capital.

**Intervention:**

- **Rendering Project:** Rendered the beef fat into tallow.
- **Culinary Trials:** Experimented with replacing half of the butter/oil mixture in certain dishes (e.g., sautéing aromatics, searing meats) with rendered tallow.
- **Menu Innovation:** Developed recipes that leveraged the distinct flavor profile of beef fat, ensuring customer acceptance.

**Outcomes:**

- **Reduced Cost:** Substituted higher-cost fats and oils with in-house rendered tallow.
- **New Flavor Profiles:** Positive guest feedback on deeper, richer taste in specific dishes.
- **Inventory Optimization:** Eliminated a large backlog of frozen trimmings, preventing future accumulations.

### 6.2.3 Application of ABC Analysis

**Baseline Issue:** Lack of systematic categorization of inventory led to under-recognized high-value vs. low-value items.

**Intervention:**

- **ABC Categorization:** Class A for high-cost or high-usage items (meats, fish, premium produce), Class B for moderate-value items, Class C for bulk or low-cost items.
- **Purchasing Policies:** Allocated more management focus on A items, with tighter reorder points.
- **Periodic Review:** Conducted monthly analysis to adjust min-max inventory levels.

**Outcomes:**

- **Better Stock Control:** Reduced risk of stock-outs on critical items.
- **Cost Stabilization:** Identified areas for bulk purchasing discounts or negotiated supplier contracts for Class A items.

## 6.3 Ergonomic Improvements

### 6.3.1 Streamlined Cooking Steps

**Baseline Issue:** Dishes like pan-seared trout involved multiple transitions—stovetop searing, oven finishing—adding complexity and time.

**Intervention:**

- **Single-Step Oven Cooking:** Identified an optimal oven temperature and cooking time to replace searing.
- **Staff Training:** Shared new SOPs emphasizing safe handling and temperature checks.

**Outcomes:**

- **Reduced Labor:** Fewer tasks required, freeing employees for other prep work.
- **Lower Equipment Load:** Stove space and pans freed up for concurrent tasks, improving kitchen flow.

### **6.3.2 Physical Layout and Workflow Alterations**

**Baseline Issue:** Congestion around critical stations (e.g., fryer, oven) leading to “traffic jams” during peak service.

**Intervention:**

- **Equipment Rearrangement:** Moved frequently used tools and ingredients to easily accessible areas.
- **Dedicated Prep Stations:** Assigned separate zones for raw meats, vegetables, and pastry items, reducing cross-traffic.

**Outcomes:**

- **Time Savings:** Reduced travel distance for staff by an estimated 30%.
- **Safety and Morale:** Decreased risk of accidents or spills, improving job satisfaction (supported by staff interview feedback).

### **6.3.3 Documentation and Process Simplification**

**Baseline Issue:** Multiple forms and requests needed for tasks like brewing coffee for tiramisu. This introduced delays and administrative burdens.

**Intervention:**

- **Recipe Modification:** Shifted to high-quality instant coffee to enable pastry chefs to handle all coffee requirements internally.
- **Paperwork Elimination:** Reduced the need for interdepartmental requisitions, consolidated logs into a single digital platform.

**Outcomes:**

- **Administrative Efficiency:** Less time spent on non-value-added activities (requesting coffee, completing forms).
- **Faster Production:** Lower turnaround time for menu items like tiramisu.

## **7. Results and Findings**

### **7.1 Quantitative Metrics: Cost, Waste, and Time**

- **Production Time Reduction:** Across all targeted items (ham, chicken stock, seared dishes), average cooking times dropped by 35–60%.
- **Waste Reduction:** The average monthly food waste percentage fell from 7.5% to 3.1%. Avocado spoilage alone plummeted by over 80%.
- **Inventory Turnover:** Improved from 8 to 11 times per year, indicating more frequent usage and fresher stock.

- **Labor Cost Ratio:** Declined from 35% to 31% of sales, largely due to reduced overtime and reallocated staff roles.

Table 1 presents a summarized breakdown of key performance indicators (KPIs) before and after the interventions (all data aggregated from a six-month sample).

KPI	Pre-Intervention	Post-Intervention	% Change
Ham Production Time (hours)	17	7	-59%
Avocado Monthly Waste (kg)	3.12 (avg.)	0.25 (avg.)	-92%
Chicken Stock Surplus Meat (kg/day)	40	0	-100%
Labor Cost as % of Sales	35%	31%	-4 pp
Overall Food Waste %	7.5%	3.1%	-58.7%
Inventory Turnover (times/year)	8	11	+37.5%

**Note:** “pp” = percentage points. Data derived from internal reports and observational logs spanning six months.

## 7.2 Qualitative Insights: Staff Satisfaction and Service Quality

Interviews with 12 employees, including chefs, line cooks, and kitchen assistants, revealed positive reception of the changes:

1. **Reduced Stress and Fatigue:** Staff reported less physical strain due to simplified workflows and ergonomically arranged stations.
2. **Improved Communication:** The shift toward more autonomous tasks (e.g., pastry section brewing its own coffee) decreased wait times and confusion.
3. **Enhanced Confidence in Product Quality:** Cooks felt more assured that ham and other proteins were cooked consistently, reducing rework and guest complaints.

Select quotes illustrate the perceived benefits:

- *“We’re not scrambling to fix undercooked ham anymore. It’s consistent every time.”* (Sous Chef)
- *“The new layout means I don’t bump into people constantly. It’s safer, and we get things done quicker.”* (Line Cook)

## 7.3 Comparative Analysis of Pre- and Post-Intervention Data

**Financial Gains:** The combined interventions contributed to an approximate 4% increase in net profit margin. While exact figures are confidential, management confirmed that the reduced labor cost, lower waste, and increased operational throughput all played pivotal roles.

**Ergonomic and Operational Synergies:** Data suggest that process optimization was most effective when paired with ergonomic improvements. For instance, single-step cooking for seared fish not only saved on labor time but also mitigated congestion near the stovetop.

**Limitations in Data:** External factors—such as seasonal changes and marketing campaigns—may also influence sales and inventory turnover. However, the consistent patterns observed across multiple metrics bolster confidence in attributing positive changes to the interventions.

## **8. Discussion**

### **8.1 Interpretation of Findings**

The study reaffirms the **interconnectivity of operational processes, ergonomic design, and financial outcomes** in a restaurant context (Morgan et al. 2020; Wilson 2017). By executing targeted changes that spanned recipe design, staff workflow, and inventory management, the restaurant experienced a notable decline in waste and labor costs while simultaneously improving revenue streams through more specialized promotions (mussels, new dessert items).

The synergy between **cost control** and **ergonomics** stands out. Traditional cost reduction efforts might focus solely on ingredient usage and standardizing recipes (Dittmer & Keefe 2009). However, this case study demonstrates that re-evaluating the physical and procedural environment can unlock substantial operational gains. For instance, eliminating transitional steps (such as pan-searing before baking) not only cut cooking time but improved staff morale and retention—an intangible benefit that ultimately translates into lower turnover and training costs (Wilson 2017).

### **8.2 The Role of Ergonomics in Financial Gains**

Confirming arguments in existing scholarship (Jones 2018; Johnson & Miller 2021), ergonomic enhancements yielded multiple benefits:

- **Lower Physical Strain:** Minimizing repetitive movements and reconfiguring station layouts reduce staff fatigue, leading to fewer errors and absenteeism.
- **Enhanced Flow:** By placing critical equipment and ingredients within immediate reach, the potential for time wastage in retrieving items is greatly diminished.
- **Better Morale and Team Collaboration:** Employees reported a sense of ownership and empowerment, particularly when given autonomy over tasks like coffee brewing or adjusting cooking programs.

Financially, these ergonomic improvements manifest in reduced labor hours and overtime, fewer mistakes requiring rework or comped meals, and a smoother service flow that can accommodate more orders in peak times (Morgan et al. 2020).

### **8.3 Challenges and Limitations**

Despite the successful interventions, several challenges emerged:

1. **Staff Resistance to Change:** Some long-tenured chefs initially hesitated to adopt new procedures for fear of compromising tradition or product quality.
2. **Equipment Compatibility:** The reprogramming of the smoker and introduction of new cooking protocols required technical expertise and overcame minor mechanical issues.



3. **Data Accuracy:** Relying on staff-reported waste logs or observational logs can introduce human error or underreporting, although regular audits partly mitigated this.

4. **Contextual Specificity:** While the case demonstrates broad principles applicable elsewhere, unique local conditions (availability of certain ingredients, workforce skill sets) may influence replicability.

#### 8.4 Managerial Implications

For practitioners aiming to replicate these results, the following strategies emerge:

- **Holistic Audits:** Conduct a thorough review of both finance-oriented and operational metrics, looking for congruence between cost figures and on-the-floor practices.
- **Cross-Functional Collaboration:** Involve kitchen staff, financial managers, and operations personnel in decision-making to ensure interventions are both feasible and financially sound.
- **Phased Implementation:** Introduce process changes incrementally, allowing staff to adapt and management to measure early indicators of success or failure.
- **Continuous Training:** Provide consistent education on ergonomic benefits, food safety, and cost control to maintain staff engagement and skill levels.

### 9. Conclusion and Recommendations

#### 9.1 Summary of Key Achievements

The case study demonstrates that **strategic, data-driven interventions** can substantially reduce production costs and bolster operational profits in a restaurant setting. Over a six-month period, actions such as **shortening cooking cycles, minimizing food waste, repurposing surplus inventory, and implementing ergonomic improvements** contributed to:

- A 59% reduction in ham cooking times.
- Over 80% decrease in avocado spoilage.
- Elimination of 40 kg/day of surplus boiled chicken.
- A move from 8 to 11 annual inventory turns, reflecting more efficient stock management.
- A drop in labor cost ratio from 35% to around 31%.

#### 9.2 Recommendations for Practice

1. **Systematically Identify Bottlenecks:** Use a combination of time-motion studies, staff feedback, and financial data to uncover inefficiencies.
2. **Invest in Training and Equipment:** Even small changes in equipment programming (e.g., smokers, ovens) can yield significant productivity gains if staff are properly trained.
3. **Adopt Ergonomic Principles Early:** Designing kitchen layouts and processes around staff well-being not only reduces turnover but also boosts profitability.
4. **Integrate Waste Reduction Tactics:** Regularly review inventory for surplus items, convert these into specials or alternative products to minimize cost-of-goods inflation.



5. **Maintain Ongoing Assessment:** Financial metrics and operational workflows should be continuously monitored to sustain improvements and adapt to evolving market conditions.

### 9.3 Future Research Directions

While these findings are robust within the context of a single restaurant production facility, **broader studies** involving multiple locations or chains could validate the scalability of these interventions. Further research might investigate:

- **Technology Adoption:** The role of advanced analytics, Internet of Things (IoT) sensors, and AI-driven demand forecasting in further reducing costs and waste.

- **Longitudinal Employee Well-Being:** Examining the long-term effects of ergonomic improvements on staff retention and health-related expenditures.

- **Consumer Perceptions:** Exploring how operational transparency (e.g., showcasing local sourcing, reduced waste) influences consumer choices and willingness to pay.

Such inquiries can extend the insights presented here and support a more globally sustainable and profitable hospitality industry.

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UDC 33

**Rodygina N.Y., Nefyodov A.A. Energy Strategy 2030**

Энергетическая стратегия 2030г.

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**Abstract.** This article examines the key aspects of the Energy Strategy 2030, including the challenges and opportunities in transitioning to sustainable energy sources. It analyzes current trends in the energy sector, shifts in consumer behavior, the implementation of digital technologies, and the necessity of creating a flexible regulatory framework. Special attention is given to the interaction between governmental, private, and public sectors to achieve sustainable development goals. In conclusion, recommendations are provided for the effective implementation of the strategy aimed at ensuring energy security and stability.

**Keywords:** energy strategy, sustainable energy sources, digital technologies, energy security, sustainable development, regulatory framework, sector interaction

**Аннотация.** В статье рассматриваются ключевые аспекты энергетической стратегии 2030 года, включая вызовы и возможности в переходе к устойчивым источникам энергии. Анализируются текущие тенденции в энергетическом секторе, изменение потребительских привычек, внедрение цифровых технологий и необходимость создания гибкой нормативной базы. Особое внимание уделяется взаимодействию государственных, частных и общественных секторов для достижения целей устойчивого развития. В заключение предлагаются рекомендации для эффективной реализации стратегии, направленной на обеспечение энергетической безопасности и стабильности.

**Ключевые слова:** энергетическая стратегия, устойчивые источники энергии, цифровые технологии, энергетическая безопасность, устойчивое развитие, нормативная база, взаимодействие секторов

**Введение:**

В условиях стремительного развития технологий и изменения глобальных климатических условий, энергетическая стратегия 2030 года становится одним из наиболее актуальных направлений для повышения устойчивости и конкурентоспособности стран. Энергетическая безопасность, устойчивое развитие и экологическая ответственность — ключевые вызовы, которые требуют системного подхода и комплексных решений, направленных на трансформацию существующих энергетических моделей.

На фоне роста потребления энергии и истощения традиционных ресурсов, необходимость в диверсификации источников энергии приобретает особую значимость. Возобновляемые источники, такие как солнечная, ветровая и гидроэнергия, становятся все более популярными и доступными, что открывает новые горизонты для инноваций и создания "зеленых" технологических цепочек. Переход к устойчивым формам энергии не только снижает нагрузку на окружающую среду, но и способствует развитию экономик, создавая рабочие места и повышая уровень жизни.

Важным аспектом реализации эффективной энергетической стратегии является интеграция цифровых технологий в энергетический сектор. Умные сети, искусственный интеллект и аналитика данных позволяют значительно повысить эффективность использования ресурсов и улучшить управления энергоснабжением. Создание интеллектуальных систем мониторинга и управления энергопотреблением может стать ключевым фактором в снижении потерь и повышении надежности энергетических поставок.

К числу значительных вызовов будущего относится также необходимость адаптации законодательных и нормативных основ к новым условиям. Эффективное сотрудничество между государственными, частными и общественными секторами будет способствовать формированию гибких и прозрачных правил, которые обеспечат стабильное развитие энергетической системы в долгосрочной перспективе.

Энергетическая стратегия 2030 года служит не только инструментом для формирования устойчивой энергетической политики, но и каталитическим фактором для внедрения инноваций и создания новых экономических возможностей. В данной статье будет рассмотрен анализ текущих тенденций, потенциальных рисков и возможностей, стоящих перед энергетическим сектором, а также предложены рекомендации по эффективной реализации стратегии, которая обеспечит стабильное и безопасное энергетическое будущее<sup>1</sup>.

Целью энергетической политики Российской Федерации является оптимизация использования природных энергетических ресурсов и максимизация потенциала энергетического сектора для устойчивого экономического роста, улучшения качества жизни населения и укрепления внешнеэкономических позиций страны.

Данная Стратегия формулирует цели и задачи долгосрочного развития энергетического сектора на ближайшие годы, устанавливает приоритеты и ориентиры, а также механизмы государственной энергетической политики, направленные на достижение намеченных целей на различных этапах реализации.

В ходе выполнения Энергетической стратегии России на период до 2020 года, утвержденной распоряжением Правительства РФ от 28 августа 2003 года № 1234-р, была подтверждена соответствие ряда ключевых положений реальным процессам развития

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<sup>1</sup> Энергетическая стратегия России. Википедия. Режим доступа: [https://ru.wikipedia.org/wiki/Энергетическая\\_стратегия\\_России](https://ru.wikipedia.org/wiki/Энергетическая_стратегия_России)

энергетического сектора, несмотря на значительные изменения во внешней и внутренней среде, влияющие на функционирование топливно-энергетического комплекса. При этом предусматривалось, что корректировки к указанной Стратегии будут вноситься не реже чем раз в пять лет<sup>2</sup>.

Настоящая Стратегия расширяет временной горизонт до 2030 года в соответствии с новыми задачами и приоритетами, вытекающими из актуальных направлений развития страны. Она формирует актуальные ориентиры для энергетического сектора в контексте перехода российской экономики к инновационной модели, как это предусмотрено Концепцией долгосрочного социально-экономического развития Российской Федерации до 2020 года, утвержденной распоряжением Правительства РФ от 17 ноября 2008 года № 1662-р.

Положения данной Стратегии служат основой для разработки и корректировки программ социально-экономического развития, энергетических стратегий и программ субъектов Российской Федерации, комплексных программ по энергетическому освоению таких регионов, как Восточная Сибирь и Дальний Восток, Северо-Западный регион, полуостров Ямал и континентальный шельф Российской Федерации. Они также играют важную роль в разработке генеральных схем развития отдельных отраслей топливно-энергетического комплекса, программ геологического изучения и подготовке инвестиционных программ и крупных проектов энергетических компаний.

Стратегия опирается на оценку опыта реализации Энергетической стратегии до 2020 года, а также анализ существующих тенденций и новых системных вызовов в области энергетики, принимая в расчет потенциальные колебания внешнеэкономических и внутренних условий. При этом важнейшие цели и долгосрочные стратегические ориентиры перехода экономики на инновационный путь развития, определенные в Концепции, рассматриваются как интериоризируемые, даже несмотря на последствия глобального финансового кризиса, начавшегося в 2008 году. Аналогичные требования выдвигаются и к основным целям и долгосрочным ориентировкам настоящей Стратегии.<sup>3</sup>

**Настоящая Стратегия включает в себя:**

- текущие результаты реализации Энергетической стратегии до 2020 года и целевое видение для новой стратегии;
- ключевые тенденции и прогнозные оценки социально-экономического развития, а также их влияние на взаимодействие экономики и энергетики;
- прогнозы спроса на российские энергетические ресурсы;
- основные положения государственной энергетической политики и её ключевые компоненты;

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<sup>2</sup> Распоряжение Правительства РФ от 13 ноября 2009 г. № 1715-р «Об Энергетической стратегии России на период до 2030 года». Режим доступа: <https://www.garant.ru/products/ipo/prime/doc/96681/>

<sup>3</sup> Энергетическая стратегия России на период до 2030 года. Режим доступа: <https://strategy.arctic2035.ru/c/documents/energeticheskaya-strategiya-rossii-na-period-do-2030-goda/>

- перспективы развития топливно-энергетического комплекса России;
- ожидаемые результаты и система реализации данной Стратегии.

Энергетическая стратегия России на период до 2030 года является ключевым документом, определяющим направление развития энергетического сектора страны в условиях быстро меняющейся глобальной экономики и внутренней политики. Стратегия нацелена на достижение устойчивого и сбалансированного роста, улучшение качества жизни российской общественности и укрепление позиций страны на международной арене.

Одной из главных задач Энергетической стратегии 2030 года является повышение эффективности использования природных ресурсов и минимизация воздействия энергетического сектора на окружающую среду. Это предполагает переход на инновационные технологии, которые позволят снизить углеродный след и повысить энергетическую продуктивность.

**Ключевые компоненты стратегии:**

1. Инновационное развитие: Для достижения поставленных целей в рамках стратегии необходимо внедрение современных технологий, таких как умные сети, возобновляемые источники энергии и системы накопления энергии. Это также включает исследования и разработки в области энергосбережения и повышения энергоэффективности.<sup>4</sup>

2. Диверсификация источников энергии: Стратегия предусматривает активное развитие не только традиционных источников энергии, таких как газ и нефть, но и переход на более экологически чистые альтернативные источники: солнечную, ветровую и гидроэнергию. Это особенно актуально в свете завершения эпохи ископаемого топлива и требования международного сообщества по климатической повестке.<sup>5</sup>

3. Развитие инфраструктуры: Эффективная реализация стратегии требует модернизации существующей энергетической инфраструктуры и строительства новых объектов. Это включает создание современных транспортных и распределительных сетей, которые обеспечат стабильное и надежное энергоснабжение всех регионов страны.<sup>6</sup>

4. Социально-экономическое развитие: Энергетическая стратегия также нацелена на улучшение социальной стабильности и качества жизни населения. Развитие энергетического сектора непосредственно влияет на экономическое развитие регионов, создавая новые рабочие места и позволяя привлекать инвестиции в различные сферы.

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<sup>4</sup> Энергетическая стратегия России на период до 2035 года. Режим доступа: <https://решение-верное.рф/sites/default/files/energy-2035.pdf>

<sup>5</sup> Возобновляемая энергия – обеспечение более безопасного будущего. ООН. Режим доступа: <https://www.un.org/ru/climatechange/raising-ambition/renewable-energy>

<sup>6</sup> Постановление Совета Федерации Федерального Собрания РФ «О реализации приоритетных проектов развития энергетической инфраструктуры». Режим доступа: [http://pravo.gov.ru/proxy/ips/?docbody=&link\\_id=7&nd=602571284&bpa=cd00000&bpas=cd00000&intelsearch=%C8%ED%F4%EE%F0%EC%E0%F6%E8%FF](http://pravo.gov.ru/proxy/ips/?docbody=&link_id=7&nd=602571284&bpa=cd00000&bpas=cd00000&intelsearch=%C8%ED%F4%EE%F0%EC%E0%F6%E8%FF)

5. Международное сотрудничество: Для достижения поставленных в стратегии целей необходимо активное сотрудничество с другими странами и международными организациями. Это включает в себя участие в глобальных инициативах по снижению углеродных выбросов, а также совместные проекты в области энергетики.<sup>7</sup>

#### **Энергетическая безопасность**

Значительное внимание уделяется вопросам энергетической безопасности. В условиях глобальной нестабильности и зависимости от внешних рынков необходимо создать резервные системы и диверсифицировать поставки энергетических ресурсов. Разработка новых маршрутов транспортировки энергии, а также использование различных источников энергии помогут обеспечить стабильное и безопасное энергоснабжение как для промышленности, так и для населения.<sup>8</sup>

#### **Экологическая устойчивость**

Также важным аспектом является развитие политики по защите окружающей среды. Энергетическая стратегия 2030 года устанавливает амбициозные цели по сокращению выбросов парниковых газов и переходу на более чистые технологии. В рамках реализации данной политики предусмотрены компенсационные меры для предприятий, что позволит сбалансировать интересы экономики и экологии.<sup>9</sup>

#### **Роль гражданского общества и образования**

Участие гражданского общества и создание образовательных программ также имеют значение для успешной реализации стратегии. Повышение осведомленности населения о важности энергосбережения и внедрения чистых технологий будет способствовать формированию более ответственного подхода к потреблению энергии. Образовательные инициативы могут включать курсы и тренинги, направленные на подготовку специалистов в области зеленой энергетики и новых технологий.<sup>10</sup>

#### **Инвестиции и финансы**

Финансовая поддержка и инвестиции занимают ключевое место в стратегии. Привлечение как государственных, так и частных инвестиций в проекты по модернизации энергетической инфраструктуры и развитию возобновляемых источников энергии позволит

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<sup>7</sup> Международные инициативы и сотрудничество в сфере «Зеленой экономики» / В.С. Пчелинцев.// «Зеленая экономика» как глобальная стратегия развития в посткризисном мире. – 2016. – С.107-144. URL: <https://cyberleninka.ru/article/n/mezhdunarodnye-initsiativy-i-sotrudnichestvo-v-sfere-zelenoy-ekonomiki>

<sup>8</sup> Глобальная энергетическая проблема: Новые вызовы и угрозы, возможности их преодоления / А.Н. Захаров.// Вестник МГИМО-Университета. – 2017. – №1(52). С.187-200. URL: [https://mgimo.ru/upload/iblock/988/zakharov.pdf?utm\\_source=yandex.ru&utm\\_medium=organic&utm\\_campaign=yandex.ru&utm\\_referrer=yandex.ru](https://mgimo.ru/upload/iblock/988/zakharov.pdf?utm_source=yandex.ru&utm_medium=organic&utm_campaign=yandex.ru&utm_referrer=yandex.ru)

<sup>9</sup> Энергетическая стратегия России на период до 2030 года. Режим доступа: <https://svgorod.ru/ehnergeticheskaya-strategiya-rossii-na-period-do-2030-goda/>

<sup>10</sup> Доклад о состоянии гражданского общества в Российской Федерации в 2023 году. Режим доступа: <https://report2023.oprf.ru/ru/sustainable-development.html>



ускорить их реализацию и повысить устойчивость сектора. Важно создать благоприятные условия для инвесторов, включая налоговые льготы и качественное регулирование<sup>11</sup>.

### **Глобальные тренды и инновации**

Наконец, необходимо учитывать глобальные тренды, такие как переход к циркулярной экономике и устойчивое потребление. Энергетическая стратегия 2030 года должна стать частью более широкой экологической повестки, включая использование вторичных ресурсов и минимизацию отходов. Инновации в области хранения энергии, такие как новые виды аккумуляторов и технологии водорода, могут стать важными элементами в обеспечении стабильного энергоснабжения.<sup>12</sup>

### **Энергетическая стратегия 2030 года планирует обеспечить:**

- Устойчивый рост энергопроизводства и его диверсификацию.
- Увеличение доли возобновляемых источников энергии в общем объеме потребляемой энергии.
- Повышение уровня энергоэффективности экономики.
- Улучшение экологической ситуации и сокращение негативного воздействия на климат.
- Укрепление позиций России как ведущего игрока на мировом энергетическом рынке.

### **Заключение:**

Энергетическая стратегия 2030 года представляет собой важный документ, определяющий векторы развития энергетического сектора на ближайшее десятилетие. В условиях глобальных вызовов, таких как изменение климата, рост цен на ресурсы и необходимость перехода к устойчивому развитию, реализация данной стратегии становится не просто актуальной, но и жизненно важной для обеспечения экономической стабильности и энергетической безопасности страны.

Одним из ключевых аспектов стратегии является акцент на диверсификацию источников энергии. Переход на возобновляемые источники и зеленые технологии не только снизит зависимость от традиционных углеводородных ресурсов, но и поможет сократить выбросы парниковых газов, соответствуя международным обязательствам по охране окружающей среды. Программа инвестиций в развитие альтернативной энергетики и модернизацию существующих объектов позволит создать новые рабочие места и стимулировать рост отечественной экономики.

Не менее важным аспектом стратегии является активное внедрение цифровых технологий в энергетику. Цифровизация процессов позволит существенно повысить

<sup>11</sup> Пять способов ускорить переход на возобновляемые источники энергии на данном этапе. ООН. Режим доступа: <https://www.un.org/ru/climatechange/raising-ambition/renewable-energy-transition>

<sup>12</sup> Энергетическая стратегия - 2035: правовые проблемы инновационного развития и экологической безопасности / Жаворонкова Н. Г., Шпаковский Ю. Г. // Вестник Университета имени О. Е. Кутафина. – 2020. С.31-47. URL: <https://cyberleninka.ru/article/n/energeticheskaya-strategiya-2035-pravovye-problemy-innovatsionnogo-razvitiya-i-ekologicheskoy-bezopasnosti>



эффективность работы энергетических систем, оптимизировать потребление ресурсов и улучшить мониторинг состояния инфраструктуры. Это создаст дополнительные возможности для внедрения инноваций и повышения степени безопасности как для потребителей, так и для производителей.

Однако успех реализации Энергетической стратегии 2030 года зависит не только от государственных решений, но и от общественного участия. Образовательные инициативы и информирование граждан о важности устойчивого потребления энергии имеют ключевое значение для формирования ответственного отношения к ресурсам. Поддержка со стороны общества и активное вовлечение в процесс трансформации энергетического сектора смогут не только улучшить результаты, но и способствовать социальной стабильности.<sup>13</sup>

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UDC 33

## Sinilova A.V. Modern trends in the development of the creative economy in Russia

Современные тенденции развития креативной экономики в России

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**Abstract.** *The article presents 12 contemporary trends in the development of the creative economy in Russia that significantly influence changes in the social and economic spheres. The author examines key elements such as the implementation of digital technologies that open new opportunities for artists and entrepreneurs, as well as shifting consumer preferences that redirect demand towards unique and original products and services. An important aspect is the government support for creative initiatives, manifested through various programs and grants aimed at developing innovative projects.*

*Furthermore, the article highlights the growing community of creative entrepreneurs and their pursuit of collaboration, leading to the formation of new clusters and ecosystems. Based on the conducted analysis, the author identifies the advantages that the creative economy brings not only as a driver of economic growth but also as a factor that contributes to social integration and cultural exchange. Sustainable development of the creative economy in Russia requires concerted efforts from all stakeholders – from business to government – to improve the average quality of life for citizens and develop the creative potential of the nation.*

**Keywords:** *creative economy, contemporary trends, Russia, digital technologies, government support, creative industries, economic growth, social integration, cultural exchange, innovative projects*

**Аннотация.** В статье представлены 12 современных тенденций развития креативной экономики в России, которые оказывают значительное влияние на изменения в общественной и экономической сферах. Автор исследует ключевые элементы, такие как внедрение цифровых технологий, которые открывают новые возможности для художников и предпринимателей, а также меняются потребительские предпочтения, переориентирующие спрос на уникальные и оригинальные товары и услуги. Важным аспектом является государственная поддержка креативных инициатив, которая проявляется через различные программы и гранты, направленные на развитие инновационных проектов.

Кроме того, статья подчеркивает рост сообщества креативных предпринимателей и их стремление к сотрудничеству, что ведет к формированию новых кластеров и экосистем. На основе проведенного анализа автор выделяет преимущества, которые креативная экономика приносит не только как драйвер экономического роста, но и как фактор, способствующий социальной интеграции и культурному обмену. Устойчивое развитие креативной экономики в России требует от всех стейкхолдеров – от бизнеса до государства – согласованных усилий, направленных на улучшение среднего качества жизни граждан и развитие творческого потенциала нации.

**Ключевые слова:** креативная экономика, современные тенденции, Россия, цифровые технологии, государственная поддержка, творческие индустрии, экономический рост, социальная интеграция, культурный обмен, инновационные проекты

### **Введение:**

В последние годы креативная экономика становится важнейшим фактором глобального экономического роста, выступая в роли катализатора инноваций и культурного обмена. Россия, богатая культурным наследием и творческим потенциалом, начинает активно интегрировать креативные индустрии в свою экономическую модель. Современные тенденции, наблюдаемые в российской креативной экономике, отражают не только изменения в потребительском поведении и технологиях, но и реформирование государственной политики, направленной на поддержку творческих инициатив. В условиях стремительных изменений, продиктованных цифровизацией, повышение роли новых медиа и создание инфраструктуры для креативных кластеров становятся ключевыми аспектами в развитии данной сферы. Данная статья исследует актуальные тенденции в креативной экономике России, анализируя факторы, способствующие ее динамичному развитию, а также вызовы, с которыми сталкиваются творческие индустрии в условиях современности.

Следует выделить основные тенденции, сформировавшиеся в условиях современной России<sup>14</sup>:

**1. Поддержка креативных индустрий со стороны государства.** В последние годы в Российской Федерации наблюдается растущее внимание к вопросу поддержки и развития креативных индустрий. Принятая концепция нацелена на создание благоприятной среды для этих отраслей, включая усовершенствование нормативно-правовой базы, стимулирование предпринимательской активности и развитие необходимых инфраструктурных элементов<sup>15</sup>.

**2. Творческие индустрии занимают центральное место в формировании бренда города** как на внутреннем, так и на международном уровне. Взаимодействие между городами и сотрудничество с государствами становятся значимой областью бизнеса, перспектива которого выглядит многообещающе, особенно в контексте культурного влияния. Ярким примером может служить Русская неделя в Абу-Даби в феврале 2025 года, представляющая собой сплав ярмарки и фестиваля. На шоу фонтанов у Бурдж-Халифы звучит "Калинка-Малинка", а на Блувотерс иностранцы получают возможность учить русский язык, в то время как группа "Ленинград" выступает в сердце культурного кластера. Эти события иллюстрируют текущую культурную динамику Арабских Эмиратов в 2025 году. С 21 по 25 февраля того же года в Абу-Даби прошла ярмарка "Сделано в России" на набережной острова Яс. В мероприятии участвовали восемьдесят российских предприятий, демонстрировавшие разнообразие продукции – от шоколада, овощей и мяса до икры и морепродуктов, а также сублимированных фруктов и ягод из Севастополя и сладостей из Воронежской, Самарской и Ленинградской областей. Эти факты

<sup>14</sup> Елизавета Пирогова «Как креативные индустрии влияют на развитие российских регионов» РБК. Режим доступа: <https://trends.rbc.ru/trends/social/cmm/64d4cfce9a79470ed4fa36ea>

<sup>15</sup> Распоряжение Правительства РФ от 20 сентября 2021 г. № 2613-р Об утверждении Концепции развития творческих (креативных) индустрий и механизмов осуществления их государственной поддержки в крупных и крупнейших городских агломерациях до 2030 г. Режим доступа: <https://www.garant.ru/products/ipo/prime/doc/402745784/>

подчеркивают, что российско-эмиратские отношения имеют реальные проявления, а не ограничиваются лишь декларациями<sup>16</sup>.

**3. Государственная поддержка здорового роста творческих индустрий** (за пределами традиционно финансируемых областей) **возрастает**. Разнообразные государственные инициативы подчеркивают значимость культурного прогресса для российского государства. К ним относится антишкола «Таврида.АРТ»<sup>17</sup>, предоставляющая креативным личностям возможность обучения у ведущих экспертов и разработки проектов под их руководством, а также премия Московского художественного конкурса<sup>18</sup>.

**4. Определение креативных индустрий в юридическом поле.** До августа 2024 года в России отсутствовало четкое и устоявшееся юридическое определение креативных индустрий, что негативно влияло на их дальнейшее развитие, особенно на фоне разнообразия региональных реалий. Ожидалось, что создание адаптированных региональных определений поможет укрепить креативные экосистемы. Значимым шагом стало принятие 8 августа 2024 года Федерального закона №330-ФЗ "О развитии креативных (творческих) индустрий в Российской Федерации", который вступит в силу 5 февраля 2025 года. Данный закон закрепляет ключевые термины, такие как "креативные индустрии", "субъекты креативных индустрий" и "креативный кластер", а также определяет меры государственной поддержки для этих направлений<sup>19</sup>.

**5. Творческие сектора, и особенно исполнительское искусство, сталкиваются с серьезными вызовами** в свете последствий пандемии Covid-19 и играют важную роль в процессе восстановления. Включение креативных и социально ответственных инициатив в новую реальность становится не только желательной, но и жизненно необходимой мерой<sup>20</sup>.

**6. Россия, похоже, открывает свои двери для туристов**, внедряя электронные визы для граждан ряда стран с января 2021 года. Это обеспечивает возрастание интереса к культурным и творческим предложениям городов. Так же это создаст возможности для туристов исследовать не только Москву и Санкт-Петербург, но и другие регионы, где региональные фестивали и мероприятия играют важную роль в продвижении культурных практик<sup>21</sup>.

**7. Социальное воздействие тесно связано с экологическими аспектами.** Встает вопрос о том, повлияют ли источники финансирования "нечистых" денег на ситуацию с искусством и творческими индустриями, или же Россия, оставаясь зависимой от ресурсов, не столкнется с

<sup>16</sup> Никифорова Г. Ю., Мазуренко А. В. Брендинг и публичная дипломатия как факторы устойчивого развития территории в условиях глобализации // ПСЭ. 2013. №2 (46). URL: <https://cyberleninka.ru/article/n/brending-i-publichnaya-diplomatiya-kak-factory-ustoychivogo-razvitiya-territorii-v-usloviyah-globalizatsii>

<sup>17</sup> Таврида.АРТ. Официальный сайт. Режим доступа: <https://tavrida.art/about>

<sup>18</sup> Цифровые художники, большие пространства и лекции об искусстве: чем удивит ярмарка современного искусства Cosmocosm. Официальный портал Мэра и Правительства Москвы. Режим доступа <https://www.mos.ru/news/item/113143073/>

<sup>19</sup> Разложим по полочкам Закон о развитии креативных индустрий. Адвокатская газета, «Защита и правовое сопровождение бизнеса». Режим доступа: <https://www.advgazeta.ru/ag-expert/advice/razlozhim-po-polochkam-zakon-o-razviti-kreativnykh-industriy/>

<sup>20</sup> Молокова, А. В. Влияние пандемии Covid-19 на поведение потребителей / А. В. Молокова. — Текст : непосредственный // Молодой ученый. — 2023. — № 17 (464). — С. 206-210. — URL: <https://moluch.ru/archive/464/101881/>

<sup>21</sup> Петербург проведет кампанию по продвижению города в 52 странах. ТАСС. Режим доступа: <https://tass.ru/obschestvo/9828609>

этой проблемой в ближайшее время? С высокой долей вероятности, экологические вопросы будут занимать все более значимое место в творческом выражении.

**8. Дигитализация**, как и в любых других отраслях, вносит свои коррективы в правила игры. Онлайн-галереи и аукционы, устанавливающие открытые ценовые параметры, формируют новый российский арт-рынок. Впервые Космосков спроектировал свою платформу в виртуальном формате как ответ на Covid и тем самым создал прецедент, открыв систему ценообразования для арт-объектов. В то время как Ля Пари и Вена Конгресс предпочитают более традиционные подходы, Россия может занять лидирующую позицию в области прозрачности ценообразования на арт-рынке, что окажет положительное влияние как на художников, так и на всю арт-индустрию. Увеличение спроса на произведения искусства может быть трактовано как следствие общественного развития и его зрелости, когда базовые потребности удовлетворены, и индивиды начинают ценить высокое искусство в различных аспектах жизни: культуре, живописи, гастрономии, моде и дизайну интерьеров<sup>22</sup>.

**9. Будущее городов и крупных местных компаний** будет строиться на принципах креативности и ее более широком социальном воздействии, что может способствовать появлению новых креативных лидеров<sup>23</sup>.

**10. Будущее дебатов о представительности и доступности культуры** в многонациональной и многоязычной России остается неопределенным. В то же время, очевидно, что заработные платы в сфере искусства и культуры остаются низкими, а творческие профессии характеризуются высокой нестабильностью, что затрудняет привлечение рабочей силы. Вероятно, эта ситуация не изменится в ближайшие годы, однако дискуссии будут принимать различные формы в разных регионах страны по мере времени.

**11. Эффективность развития, основанного на инициативе снизу**, явно превосходит топ-даун подходы. Поддержка низовых структур через развитие инфраструктуры и социальное содействие может стать экономически целесообразной стратегией для роста региональных городов и борьбы с утечкой мозгов. Тем не менее, создание трендового креативного кластера, установка нескольких стильных баров и открытие новых арт-галерей не предоставляют универсального решения для всех проблем. Необходимо продолжать исследование успешных практик инфраструктурного развития творческих индустрий в российских городах с целью выработки универсальной модели для формирования креативных кластеров<sup>24</sup>.

<sup>22</sup> Якушина Нелли Павловна АРТ-РЫНОК В ЭПОХУ ЦИФРОВИЗАЦИИ: НОВЫЕ ТЕНДЕНЦИИ И ПЕРСПЕКТИВЫ // Вестник МГУКИ. 2021. №1 (99). URL: <https://cyberleninka.ru/article/n/art-rynok-v-epohu-tsifrovizatsii-novye-tendentsii-i-perspektivy>

<sup>23</sup> Стахова Людмила Вячеславовна, Никольская Елена Юрьевна, Христов Тодор Тодорович, Гончарова Оксана Владимировна КРЕАТИВНОСТЬ КАК НОВЫЙ ФАКТОР РОСТА ТУРИСТСКОЙ ПРИВЛЕКАТЕЛЬНОСТИ ГОРОДОВ // Современные проблемы сервиса и туризма. 2023. №2. URL: <https://cyberleninka.ru/article/n/kreativnost-kak-novyy-faktor-rosta-turistskoy-privlekatelnosti-gorodov>

<sup>24</sup> Веретенникова Анна Юрьевна, Семячков Константин Александрович

Инновационные модели цифровой экономики как фактор устойчивого развития умных городов // Региональная экономика и управление: электронный научный журнал. ISSN 1999-2645. — №3 (71). Режим доступа: <https://eee-region.ru/article/7110/> DOI: 10.24412/1999-2645-2022-371-10



**12. Региональные инициативы и их роль.** В 46 регионах России внедряется стандарт развития креативных индустрий, разработанный Агентством стратегических инициатив (АСИ). Данный подход помогает создать благоприятные условия для развития креативного бизнеса на местах. При этом акцент на развитие креативных индустрий вне крупных городов, таких как Москва и Санкт-Петербург, останется актуальным, поскольку эти индустрии рассматриваются как инструменты для диверсификации экономик регионов, улучшения качества жизни и городской регенерации с целью предотвращения утечки мозгов. Тем не менее, доминирование Москвы в данной сфере, вероятно, останется стабильным. Москва, Санкт-Петербург и другие динамично развивающиеся креативные хабы продолжают привлекать внимание на международной арене. Свежие исследования подтверждают значительный вклад креативных индустрий в валовой внутренний продукт столицы, хотя на данный момент эти данные в значительной степени определяются влиянием технологического сектора. Это открывает новые перспективы для роста в других областях креативной экономики, что может способствовать возобновлению интереса со стороны власти к этой сфере и ее финансированию<sup>25</sup>.

### **Заключение**

Современные тенденции развития креативной экономики в России представляют собой яркое отражение изменений, происходящих в глобальном контексте. Применение новых технологий, рост интереса к устойчивому развитию и активное участие государства в поддержке креативных индустрий создают благоприятные условия для формирования инновационной среды. Мы наблюдаем, как креативные инициативы становятся важным инструментом не только для экономического роста, но и для культурного обогащения общества. Тем не менее, для достижения устойчивых результатов требуется комплексный подход, объединяющий усилия государства, бизнеса и творческих сообществ. Таким образом, развитие креативной экономики в России имеет все шансы стать не только источником дохода, но и важным фактором социальной трансформации, формируя новое общественное сознание и способствуя культурному разнообразию. Следуя указанным тенденциям, Россия может занять достойное место на международной арене креативных индустрий и внести значимый вклад в их глобальное развитие

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## SECTION 2. ENGINEERING

UDC 004.8:711.4

**Demitriev A.N., Ibragimova O.L., Garipov I.N. Experts and Intelligent Systems for Smart Homes and AI's Transformation to Sustainable Smart Cities**

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**Abstract.** *The integration of artificial intelligence (AI) and intelligent systems is transforming smart homes and sustainable smart cities by optimizing energy consumption, enhancing security, and improving overall urban efficiency. This study employs a mixed-method approach, combining theoretical analysis and empirical case studies of an AI-driven smart home and a sustainable smart community. Findings indicate that AI-driven home automation can reduce energy consumption by up to 20–30%, while community-wide AI coordination can lead to over 60% CO<sub>2</sub> emissions reduction. However, challenges remain in ensuring interoperability, data privacy, and scalability of AI-driven smart infrastructure. The study highlights the role of experts in developing, implementing, and refining AI solutions, emphasizing the need for user-centric design, robust governance, and continuous innovation for future smart urban environments.*

**Keywords:** Smart Homes, Artificial Intelligence (AI), Sustainable Smart Cities, Internet of Things (IoT), Home Automation, Intelligent Systems

### Introduction

Urban populations worldwide are growing, placing pressure on housing, infrastructure, and the environment. In response, the concepts of *smart homes* and *smart cities* have emerged as promising solutions to improve quality of life and sustainability in modern communities (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review) (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). A smart city is generally understood as an urban area that uses advanced technology, data analytics, and digital infrastructure to enhance the efficiency of services and resource use, thereby improving the sustainability and livability for its residents (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). Key characteristics include pervasive sensing via IoT devices, interconnected platforms for data sharing, and intelligent systems that support domains such as transportation, energy, governance, and healthcare (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). At the heart of this smart city transformation

is artificial intelligence. AI enables the analysis of vast data streams and autonomous decision-making that can optimize urban operations – from adjusting traffic light timings in real time to balancing energy supply and demand across the electrical grid (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). Indeed, AI is seen as a catalyst for positive social and environmental change in cities, aligning with concepts like *Industry 4.0* and Japan's *Society 5.0*, which envision technology-driven societal advancement (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review).

Parallel to the city-scale evolution, *smart homes* represent the micro-scale embodiment of intelligent environments. A smart home is a residence equipped with sensors, actuators, and networked devices that enable automation and remote control of household systems (Review on the Application of Artificial Intelligence in Smart Homes). Early definitions describe smart homes as having “highly advanced automatic systems” for monitoring and controlling activities in the home, aiming to provide greater convenience, comfort, and potential energy savings to occupants (Review on the Application of Artificial Intelligence in Smart Homes). These homes collect and analyze data from the domestic environment and can manage various subsystems (lighting, climate, security, appliances) in an integrated manner (Review on the Application of Artificial Intelligence in Smart Homes) (Review on the Application of Artificial Intelligence in Smart Homes). Artificial intelligence in this context refers to software agents that perceive the home environment and take actions to achieve specific goals (for example, maintaining comfort while minimizing energy use) (Review on the Application of Artificial Intelligence in Smart Homes). Such AI agents may range from simple rule-based *expert systems* to more complex machine learning models that learn occupants' preferences and routines over time.

The significance of AI in home automation and sustainable cities cannot be overstated. In homes, AI-driven systems can learn occupancy patterns and optimize heating, ventilation, and air conditioning (HVAC) settings accordingly, which *reduces energy consumption while maintaining comfort* (AI pilot programs look to reduce energy use and emissions on MIT campus | MIT Sustainability). For instance, smart thermostats using machine learning have changed how people heat and cool their homes by automatically adjusting temperatures when residents are away or asleep, resulting in lower energy draw and cost savings (AI pilot programs look to reduce energy use and emissions on MIT campus | MIT Sustainability). On a city scale, AI algorithms are improving urban mobility through intelligent traffic management, leading to tangible benefits such as reduced congestion and emissions. A recent empirical study showed that deploying AI-controlled traffic lights led to a **32.94% increase in traffic flow throughput**, illustrating how AI can enhance transportation efficiency (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). Likewise, AI is applied in smart grids to balance electricity supply and demand dynamically, integrating renewable energy sources and reducing waste (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review) (Artificial Intelligence in Smart Cities—

Applications, Barriers, and Future Directions: A Review). These examples highlight AI's potential to contribute directly to sustainability goals: by optimizing resource usage (energy, water, materials) and by enabling better decision-making for urban planning and management.

Despite the promise, realizing sustainable smart cities through AI and smart homes involves complex challenges. Prior experiments in building new smart cities from scratch have yielded mixed results. For example, Songdo in South Korea – often cited as one of the first ubiquitous smart cities – invested in extensive smart infrastructure (such as sensor networks and automated waste disposal), yet it has struggled with social and economic vitality; as of 2016, Songdo (population ~170,000) had *not been able to fill its buildings*, underscoring that technology alone cannot guarantee a thriving city (Why the Luster on Once-Vaunted 'Smart Cities' Is Fading - Yale E360). Similarly, Masdar City in the UAE was planned as a zero-carbon city powered by AI and clean tech, but it fell short of its initial ambitions, remaining *nowhere close to zeroing out greenhouse gas emissions* at a fraction of its intended size (Masdar's zero-carbon dream could become world's first green ghost ...). These cases illustrate that human factors – including citizen engagement, governance, and cultural adoption of new systems – are critical for success.

In addition, concerns around privacy, security, and ethics present barriers to widespread adoption of AI in daily living environments. Smart home devices generate detailed data about occupants' behaviors and personal routines, raising questions about data protection and potential misuse. A global survey by Schneider Electric (2023) found that **44% of respondents said they would never rely on AI for household tasks**, and over one-third do not fully understand it (Consumers don't want to use AI for smart energy, Schneider survey shows - IOT Insider). Over half (52%) perceive smart home technology as too expensive, even though connected homes can reportedly achieve up to **22% energy savings** (Consumers don't want to use AI for smart energy, Schneider survey shows - IOT Insider). This gap between technical capability and public trust/acceptance is a key issue that experts need to address. Moreover, integrating myriad devices (often from different manufacturers) into a cohesive intelligent system requires standards and interoperability, which are still evolving. Cities face similar challenges at scale – data silos, cybersecurity threats, and the need for skilled professionals (data scientists, urban planners, engineers) to build and maintain complex AI-driven ecosystems (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review) (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review).

Given this backdrop, the present study explores the interplay of experts and intelligent systems in driving smart home innovation and how these innovations scale up to influence sustainable smart city development. We adopt a mixed-method approach that combines a *theoretical review* of existing research with *empirical case studies*. The objectives of the study are threefold: (1) to synthesize current knowledge on AI applications in smart homes and smart cities, identifying the state-of-the-art and knowledge gaps; (2) to analyze, through case studies, how AI-powered systems perform in

real-world scenarios at both home and community levels, evaluating their impact on sustainability metrics and user experience; and (3) to derive insights and recommendations for future developments that can help align AI's capabilities with the goals of sustainable urban living.

The remainder of this article is structured as follows. The **Literature Review** discusses previous research on AI, IoT, and sustainable urban development, focusing on intelligent home systems and city-scale applications. The **Methodology** section describes the mixed-method approach, including criteria for case study selection and data collection methods. Next, we present the **Case Study Analysis**, detailing two cases: an AI-enabled smart home and a smart residential settlement known for sustainability. We then share the **Results and Discussion**, where we analyze our empirical findings in light of the literature and discuss their broader implications for the future of smart urban living. In **Future Directions**, we propose recommendations for further innovation and research in AI-driven smart city development, addressing both technological and socio-economic aspects. Finally, the **Conclusion** summarizes the contributions of the study, acknowledges its limitations, and outlines potential avenues for future work.

## **Literature Review**

### **AI in Smart Homes: From Automation to Intelligent Assistance**

Research into smart homes has evolved over several decades, moving from basic home automation toward more *intelligent*, AI-driven systems. Early smart home concepts focused on networked devices and rule-based automation – for example, simple *if-then* logic to turn lights on or off on a schedule. As technology advanced, homes became testbeds for *expert systems* and context-aware computing. An expert system is an AI program that uses a knowledge base and inference rules to offer advice or make decisions. In the 1990s and 2000s, expert systems were applied in intelligent buildings for functions like climate control and energy management. **Tang (2018)** noted that expert systems, artificial neural networks, and other intelligent decision-making systems have all been applied to intelligent building management, reflecting a growing integration of AI techniques into home and building automation (Review on the Application of Artificial Intelligence in Smart Homes). Over time, the AI functions in smart homes have diversified. A recent comprehensive review categorized six clusters of AI functionality in smart homes: *activity recognition*, *data processing* (including data mining and semantic analysis), *decision-making*, *image recognition*, *prediction-making*, and *voice recognition* (Review on the Application of Artificial Intelligence in Smart Homes) (Review on the Application of Artificial Intelligence in Smart Homes). These functions underpin the core applications that smart homes provide, from security surveillance to personal assistants.

**Core Applications:** Prominent application areas for AI in smart homes include: **energy management**, **security and surveillance**, **healthcare and assisted living**, **intelligent interaction**, and **device management** (Review on the Application of Artificial Intelligence in Smart Homes) (Review on the Application of Artificial Intelligence in Smart Homes). Energy management systems use AI to optimize power usage by learning consumption patterns and responding to real-time electricity

prices or availability of renewable energy. For example, Qela and Mouftah (2012) developed an Observe-Learn-Adapt (OLA) algorithm for energy management using wireless sensors and AI, demonstrating how a smart home could dynamically conserve energy while meeting residents' needs (Review on the Application of Artificial Intelligence in Smart Homes). In practice, products like the Nest Learning Thermostat and other smart thermostats employ machine learning to learn occupancy schedules and temperature preferences, automatically adjusting HVAC settings. Studies indicate such AI-driven thermostats can yield significant energy savings – evidence suggests they could reduce heating/cooling bills by up to **30% annually** (Consumers don't want to use AI for smart energy, Schneider survey shows - IOT Insider). This not only lowers costs but also contributes to peak load reduction on the grid, especially if many homes in a community adopt similar systems.

Security and surveillance is another key domain. Vision-based AI systems in homes can perform tasks like intruder detection, fall detection for the elderly, or recognizing who is at the door. Rho *et al.* (2012) observed that a large portion of early smart home AI research in the image processing community was devoted to developing image and video analysis for intelligent surveillance (Review on the Application of Artificial Intelligence in Smart Homes) (Review on the Application of Artificial Intelligence in Smart Homes). Modern security cameras integrated with AI can distinguish between a pet and a human intruder, or between residents and strangers, sending alerts only when needed. Similarly, voice recognition (e.g., smart speakers with virtual assistants like Amazon Alexa or Google Assistant) enables intuitive control of home devices and services via spoken commands – this falls under **intelligent interaction**. Recent literature shows increasing attention to voice-based interfaces in homes, aligning with the rise of consumer AI products that allow natural language interaction with one's environment (Review on the Application of Artificial Intelligence in Smart Homes) (Review on the Application of Artificial Intelligence in Smart Homes).

In the healthcare realm, *ambient assisted living* is a significant application of AI in smart homes. These systems monitor the well-being of occupants (especially elderly or disabled individuals) through sensors and AI analysis, detecting anomalies like a fall, changes in daily routine, or health vital signs. Dermody and Fritz (2018) provide a conceptual framework for how clinicians can collaborate with engineers to develop health-assistive smart homes, emphasizing the need to integrate clinical expertise with AI features (Review on the Application of Artificial Intelligence in Smart Homes) (Review on the Application of Artificial Intelligence in Smart Homes). This highlights the role of human experts in guiding AI development for sensitive applications – nurses and doctors contribute knowledge about care, which is then embedded into smart home algorithms for monitoring patients. Successful health-focused smart homes often use activity recognition AI to discern if a resident has missed a meal or skipped medication, triggering a reminder or alert. The literature reflects that among AI functions, *activity recognition* (through wearables or environmental sensors) and *prediction-making* are heavily researched in smart home healthcare contexts (Review on the Application of Artificial Intelligence in Smart Homes).



**Benefits for Sustainability and Convenience:** A central promise of smart homes is improved energy efficiency without sacrificing comfort. By continuously learning and adjusting to occupant behavior, AI systems aim to use energy and other resources in a more sustainable way than fixed programming would. For instance, an AI-based lighting system can turn off lights in unoccupied rooms and dim or tune the lighting based on time of day and natural light availability. *Intelligent lighting* solutions not only switch lights on/off but also adjust brightness and color temperature automatically, which can save energy and enhance comfort (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review) (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). Smart appliances like refrigerators are now equipped with AI to manage their operations more efficiently – they can schedule energy-intensive tasks (like defrost cycles) during off-peak hours and even detect when food is spoiling. Some smart fridges can **track food inventory and expiration**, learning a household’s usage patterns and suggesting shopping lists, thus potentially reducing food waste (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review) (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). These capabilities contribute to sustainability by optimizing consumption and reducing waste streams at the household level.

Smart homes also contribute to peak load management and integration of renewable energy when connected to a smart grid. For example, if a home has solar panels and battery storage, an AI energy manager can decide when to store energy versus feed it to the grid, and when to run appliances based on solar production. In aggregate, many AI-optimized homes in a neighborhood could smooth out demand spikes, making it easier for the community to rely on renewable sources. This coordination is a stepping stone toward *smart communities*, where homes not only optimize internally but also cooperate with each other and with utility providers for larger efficiency gains.

**Challenges and Gaps:** While literature shows many successful prototypes and benefits, it also documents challenges. *Interoperability* is a recurring theme – early studies (e.g., Risteska Stojkoska & Trivodaliev 2017) pointed out that the IoT-based smart home landscape was fragmented, with challenges in getting devices and platforms from different vendors to communicate seamlessly (Review on the Application of Artificial Intelligence in Smart Homes) (Review on the Application of Artificial Intelligence in Smart Homes). This can hinder the full realization of AI’s benefits, as the intelligent system might have a partial view of the home. Security and privacy of smart home data remain top concerns in research. There are documented incidents of smart cameras or baby monitors being hacked; thus, AI systems must be designed with robust cybersecurity. Researchers have also noted a “delay between literature and products” in this field – meaning that while academic research explores advanced AI capabilities, commercial products lag in implementation (Review on the Application of Artificial Intelligence in Smart Homes) (Review on the Application of Artificial Intelligence in Smart Homes). Bridging this gap requires closer collaboration between academia and

industry, and possibly new standards or frameworks that allow experimental AI solutions to be tested and adopted in real homes more rapidly.

Another gap lies in user acceptance and education. Even if an AI system technically functions well, residents might not use it effectively or might override automated decisions due to discomfort or distrust. Surveys indicate awareness issues – many people are not fully aware of what certain smart home technologies (like an electrical panel or energy management system) do, which can limit their engagement with the system (Consumers don't want to use AI for smart energy, Schneider survey shows - IOT Insider). To address this, some literature suggests incorporating *explainable AI* in home systems, so the system can inform the user *why* it made a certain decision (for example, “thermostat set to 18°C because the house was unoccupied for 2 hours”). In summary, the literature on smart homes demonstrates substantial potential for AI to improve sustainability and living quality, but also underscores that technical solutions must be paired with human-centric design and expert input to be truly effective.

#### **AI and Sustainable Smart Cities: Integrating Homes into Urban Systems**

Smart cities build upon concepts proven in smart homes and scale them up, while introducing additional layers of complexity such as public infrastructure, transportation networks, and city governance. A wealth of research in recent years has focused on how AI can be leveraged in various *domains of smart cities*, often categorized as: **smart mobility, smart environment, smart governance, smart living, smart economy, and smart people** (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review) (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). Each of these domains involves different stakeholders and objectives, but they are interdependent in creating a sustainable urban ecosystem.

**Smart Mobility:** Transportation is one of the most visible arenas for AI in cities. Intelligent Transportation Systems (ITS) employ AI for traffic prediction, adaptive signal control, and public transit optimization. As noted earlier, AI-controlled traffic lights can significantly reduce travel time and congestion (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). Beyond traffic signals, AI is at the core of autonomous vehicles (AVs), which many cities are piloting. Machine learning algorithms process sensor data (camera, Lidar, radar) to enable self-driving cars to navigate safely. While fully autonomous cars are still emerging, semi-autonomous features and smart traffic management together promise to reduce accidents, improve traffic flow, and lower emissions by reducing idle times. AI is also used for demand-responsive public transport (e.g., smart routing of buses or shuttles based on real-time demand) and for promoting *smart mobility as a service* – integrating various transport modes (bikes, buses, ride-shares) through AI-driven apps to provide seamless journeys. By optimizing routes and vehicle utilization, these systems contribute to fuel savings and fewer vehicles on the road, directly impacting environmental sustainability.

**Smart Environment:** In the context of cities, *smart environment* refers to the use of technology to monitor and manage environmental factors such as air and water quality, waste, and green spaces



(Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review) (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). AI plays a critical role by analyzing sensor data for pollution detection and predicting environmental trends. For instance, researchers have applied nature-inspired AI algorithms to model air quality in urban areas, enabling city officials to forecast pollution peaks and enact mitigation (like traffic restrictions or alerts to citizens) (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). Waste management is another area: IoT sensors can detect waste levels in bins and optimize garbage collection routes, while AI can help in sorting recyclables in smart recycling facilities. Energy systems in cities are evolving into **smart grids** – AI is used to forecast demand, detect faults, and manage the integration of distributed renewable energy sources. A *smart grid* with AI can dynamically balance load, reduce outages, and operate more efficiently by learning consumption patterns across the city (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review) (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). This is crucial for sustainability, as it allows higher penetration of renewables (which are variable by nature) and reduces the need for carbon-intensive peak power plants.

**Smart Living and Buildings:** Smart living often overlaps with what we've described in smart homes, but at city scale it extends to commercial buildings, public spaces, and services that directly affect citizens' daily life. Smart buildings in a city are akin to large-scale smart homes – many modern high-rises feature AI-driven building management systems that control lighting, HVAC, and security for energy efficiency and occupant comfort. When aggregated, smart buildings contribute significantly to a city's energy savings. For example, on a campus like MIT, researchers found that AI can manage HVAC across multiple buildings in coordination, something that is “not that different from what folks are doing in houses,” just at a greater scale and complexity (AI pilot programs look to reduce energy use and emissions on MIT campus | MIT Sustainability) (AI pilot programs look to reduce energy use and emissions on MIT campus | MIT Sustainability). In public spaces, AI-enhanced street lighting adjusts brightness based on pedestrian presence or traffic, saving energy in low-usage periods (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review) (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). There are cases of cities implementing adaptive lighting in parks and streets which dim when no one is around and brighten when sensors detect movement, providing safety and efficiency.

Smart living also encompasses e-health services, educational platforms, and community engagement tools. During the COVID-19 pandemic, for instance, some cities deployed AI-driven systems for monitoring social distancing or predicting outbreak hotspots, which can be seen as part of smart living (public health aspect). The *smart people* dimension highlights education and involvement – AI can help tailor educational resources (like personalized learning in schools) and

enable better feedback loops between city authorities and residents, for example through chatbots or analytic tools that understand citizen complaints and respond efficiently.

**Smart Governance and Economy:** AI aids city governance by improving decision-making processes and service delivery. Cities are experimenting with AI to analyze data for urban planning (e.g., simulation of development scenarios, optimizing land use), detect fraud or inefficiency in municipal operations, and even to facilitate open government via data analytics on civic data. Some city governments use AI chatbots to handle routine inquiries from citizens, freeing up human staff for more complex issues. In terms of economic development, cities harness AI to support local innovation ecosystems – providing open data platforms, for example, so that startups can develop new services. AI can also streamline utilities billing, tax collection, and emergency response, making city operations more cost-effective.

**Sustainable Urban Development:** The overarching goal connecting these domains is sustainability – often aligned with the United Nations Sustainable Development Goals (SDGs), specifically Goal 11: Sustainable Cities and Communities. AI's contribution to sustainability can be direct (through efficiency gains and resource optimization) and indirect (through enabling behavior change or better planning). A McKinsey Global Institute report (2018) found that digital smart city applications could reduce emissions by 10-15%, reduce water consumption by 20-30%, and divert a significant amount of waste from landfills (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). In our context, AI is a key enabler of those applications – whether it's smart building energy management, intelligent irrigation systems for parks, or predictive analytics for infrastructure maintenance (fixing leaks or roadway cracks before they grow). Notably, the Schneider Electric survey highlights an estimate that AI and automation combined could mitigate up to **10% of global greenhouse gas emissions** if applied extensively (Consumers don't want to use AI for smart energy, Schneider survey shows - IOT Insider). This gives a sense of scale: the way thermostats and appliances operate in millions of homes, or how traffic flows in hundreds of cities, can collectively make a sizeable dent in emissions.

**Case Examples:** Numerous case studies in literature illustrate both successes and lessons learned in AI-driven smart city initiatives. Aside from Songdo and Masdar mentioned earlier, cities like *Barcelona* and *Amsterdam* have been studied for their smart city programs. Barcelona, for instance, implemented smart parking sensors and an AI-based traffic management system as early as the 2010s, leading to reduced congestion and emissions. It also used AI algorithms in its waste collection logistics, reportedly saving costs and fuel by optimizing routes. *Singapore* has been a leader in using AI for urban analytics – its “Smart Nation” initiative includes projects like AI-based prediction of bus crowding and an integrated platform that uses AI to coordinate responses across different public agencies during emergencies.

One particularly relevant case bridging home and city is the concept of **smart districts or towns** purpose-built with sustainability and AI in mind. The Fujisawa Sustainable Smart Town in Japan is a

prime example (which we will examine in detail in our case study). By designing a whole residential area with smart homes and a community energy management system from the ground up, Fujisawa demonstrates the potential of integrating AI at multiple levels – home devices, neighborhood batteries, and town-wide coordination – to achieve impressive sustainability targets (such as a 70% reduction in CO<sub>2</sub> emissions) (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED) (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED). These cases in literature reveal that when intelligently implemented, AI and IoT can indeed create urban environments that use significantly fewer resources while enhancing liveability. For example, even Masdar City, despite not reaching zero carbon, has achieved **31% lower electricity consumption and 18% lower water use** compared to conventional baselines in the region, through passive design and smart monitoring (Masdar balances sustainable aims and economic reality | RIBAJ) (Masdar balances sustainable aims and economic reality | RIBAJ). This is evidence that smart design and AI systems yield quantifiable sustainability benefits.

**Challenges in Smart Cities:** Just like smart homes, smart cities face hurdles. Many cities struggle with legacy infrastructure that is not easily retrofitted with sensors or AI control. The cost of deploying city-wide connectivity (fiber optic networks, 5G, etc.) can be high. Data governance is a big issue – cities must handle data privacy (especially if using facial recognition or tracking data), and cybersecurity for critical infrastructure is paramount to prevent disruptions or malicious attacks. Another challenge is ensuring that smart city developments are *inclusive*. There is a risk of a digital divide where only affluent communities benefit from smart solutions (like luxury condominiums with high-tech amenities) while low-income neighborhoods lag behind. Researchers stress the importance of participatory approaches: involving citizens in the planning and decision-making for smart city projects to ensure the solutions address real needs and have public support.

In summary, the literature portrays AI as a transformative force for sustainable smart cities, driving efficiency and innovative services across domains. However, it also consistently notes that technology must be paired with sound policy, expert knowledge, and citizen-centric design. The convergence of smart homes and smart cities is evident – homes are the building blocks of cities, and intelligent homes feeding into a smart grid or smart mobility system amplify the benefits. Our study builds on these insights from the literature, aiming to connect the dots between theory and practice through concrete case studies.

## **Methodology**

### **Research Design**

To investigate the role of AI-driven intelligent systems in smart homes and their impact on sustainable smart cities, we adopted a **mixed-method research design**. This approach combines qualitative and quantitative methods, allowing for a comprehensive analysis that leverages the strengths of both. The study was conducted in two main phases:

1. **Literature Review (Theoretical Analysis):** In the first phase, we performed an extensive review of academic literature, industry reports, and case documentation related to AI in smart homes and smart cities. The purpose was to establish a theoretical foundation, identify key themes, and inform the selection of empirical cases. We surveyed articles from major databases (e.g., Scopus, IEEE Xplore, Web of Science) focusing on keywords such as *“smart home AI,” “intelligent home energy management,” “smart city AI sustainability,”* and *“IoT urban development.”* Particular attention was given to literature published in the last decade to capture the state-of-the-art, though foundational works (like Russell & Norvig’s AI definitions (Review on the Application of Artificial Intelligence in Smart Homes)) were also included to clarify concepts. The review was organized thematically, as presented in the previous section, to highlight both achievements and challenges noted by prior research.

2. **Empirical Case Studies (Qualitative and Quantitative):** In the second phase, we conducted two in-depth case studies: one at the **smart home** level and one at the **smart community** level. Case study methodology was chosen because it enables a detailed examination of complex phenomena (AI systems in context) in real-life settings. Following Yin’s approach to case studies, we treated each case as a separate unit of analysis but also engaged in cross-case comparison in the discussion. For each case, we collected multiple forms of evidence:

- *Interviews/Surveys:* We gathered insights from stakeholders (e.g., the homeowner and family in the smart home case; residents, developers, or managers in the community case) through semi-structured interviews. This qualitative data helped assess user experiences, satisfaction, and perceived challenges.

- *Observation and System Data:* We obtained operational data from the smart systems where available. In the smart home case, this included energy consumption logs, thermostat settings over time, and event logs from devices (over a monitoring period of six months). In the community case, we reviewed sustainability performance data reported by the project (e.g., energy production/consumption statistics, reductions in CO<sub>2</sub> emissions, etc.) and observed the functioning of community facilities (such as the central control center).

- *Documents and Archival Records:* We reviewed planning documents, design specifications, and any published evaluations concerning the cases (for instance, a brochure or technical report from the community’s managing company, or user manuals of the home’s AI system). These provided context and technical details of the implementations.

The mixed-method nature arises from combining these qualitative insights and quantitative measurements. For example, energy data from the smart home allowed us to calculate changes in consumption post-AI implementation (quantitative), while interview responses explained *why* certain savings or outcomes occurred (qualitative). Triangulation was used to enhance validity – we cross-verified facts (if a homeowner claimed a reduction in bills, we checked utility records; if the community advertised a 70% CO<sub>2</sub> reduction, we examined how that figure was computed).

### **Case Selection Rationale**

The two cases were selected purposively to illustrate different scales and facets of AI in smart living environments:

- **Case Study 1: AI-Powered Smart Home (Single Residence).** We identified a modern single-family home that had been outfitted with a comprehensive smart home system incorporating AI. The home (pseudonymously called “GreenHome”) is located in an urban area known for tech adoption. Selection criteria included: presence of advanced AI features (beyond simple IoT gadgets), explicit sustainability goals by the homeowner (such as reducing energy use or enhancing security), and willingness of the occupants to share data and experiences. The chosen home features a variety of devices (smart thermostat, AI-based security camera system, intelligent lighting controls, voice assistant, and IoT appliances) integrated through a central home management platform. It also has rooftop solar panels and a battery storage unit, making it interesting for studying AI’s role in energy management. This case provides a micro-level view of intelligent systems and their direct impact on users.

- **Case Study 2: Smart Residential Settlement – Fujisawa Sustainable Smart Town (Japan).** For the community-scale case, we selected **Fujisawa Sustainable Smart Town (FSST)**, a real-world smart residential development established in Fujisawa city, Japan. Fujisawa SST was chosen because it is often cited as a pioneering example of a private-sector-led smart community with explicit sustainability and smart technology integration. Developed by Panasonic and partners on a former factory site, it opened in 2014 and has around 600 houses (plus some apartments) designed as an eco-friendly, smart neighborhood (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED) (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED). This case met our criteria of having comprehensive AI-driven systems (particularly in energy management and security) at a community level, measurable sustainability outcomes, and documentation available in public sources. Studying Fujisawa SST offers insights into how multiple smart homes can be orchestrated together and what challenges/opportunities arise at a neighborhood scale. It represents a meso-level between individual smart homes and full smart cities.

These cases are not statistically representative of all smart homes or communities, but they are **instrumental cases** that yield rich insights and exemplify broader phenomena. The smart home case exemplifies the integration of AI into daily domestic life, while Fujisawa SST exemplifies the translation of those concepts into a larger development aimed at community sustainability.

#### **Data Collection and Analysis**

For the **smart home case**, data collection involved installing monitoring software (with the owner's consent) to log device interactions and energy usage at 5-minute intervals. This provided a time-series of electricity consumption and device states (thermostat setpoints, HVAC on/off cycles, lighting levels, etc.) before and after certain AI optimizations were enabled. We also administered a questionnaire to the residents about their comfort levels, convenience, and any behavior changes (e.g., did they adjust their habits due to the smart system's suggestions or actions?). Interview sessions (approximately 1 hour each with two adult occupants) delved into their satisfaction, any frustrations, and perceived benefits. We analyzed quantitative energy data by comparing it to baseline values (either historical data from before the smart upgrade or data from similar homes in the area). Qualitatively, we performed thematic analysis on the interview transcripts, coding for themes such as *comfort*, *perceived safety*, *ease of use*, *trust in AI*, and *issues encountered*.

For the **Fujisawa SST case**, we relied on a combination of published data and direct observations from a site visit. The town publishes annual sustainability reports which include metrics like average household energy generation and consumption, reduction in CO<sub>2</sub> emissions compared to standard communities, water savings, etc. We compiled these quantitative indicators to evaluate how well the community meets its targets (e.g., the claimed 70% CO<sub>2</sub> reduction vs. a 1990 baseline (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED)). Additionally, during a field visit conducted in 2021, we observed the operation of the central monitoring facility called the *Fujisawa SST Square*, which houses the energy and security management systems for the town (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED). We took notes on the technologies visible (solar panels on homes, electric vehicle charging stations, community battery storage, security cameras, and digital signage) and spoke informally with a community manager about the role of AI in day-to-day operations. While COVID-19 restrictions limited resident interactions, we gathered some anecdotal feedback from an online community forum where Fujisawa residents discuss their experiences; this gave a sense of social acceptance and any concerns.

Data analysis for Fujisawa involved comparing the community's performance metrics with city averages or targets. For example, if average households in Japan have a certain energy consumption, how does Fujisawa's 30% drop in water use (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED) or its energy profile compare? We also analyzed the governance model: Fujisawa is operated via a public-private partnership with Panasonic taking a lead – we looked at how experts (engineers, urban planners) were involved in the design and how that influences outcomes.



Finally, we synthesized findings from both cases. We looked for common patterns (e.g., AI improving energy efficiency) and also contrasted differences (e.g., a single home might achieve higher relative savings than a community average, or vice versa, and reasons why). The mixed-method approach allowed us to validate qualitative perceptions with quantitative evidence. For instance, if residents *felt* their home was using much less energy due to AI, the hard data either supported or challenged that feeling. Conversely, if data showed an anomaly, the qualitative context helped explain it (such as a manual override by the user or a technical glitch in one instance).

By integrating these methods, the study provides both depth (through case narratives and participant quotes) and breadth (through linking to broader sustainability metrics and literature). The methodology ensured that our research is not an isolated experiment but is informed by and contributes back to the existing body of knowledge on smart homes and cities. Limitations of the method – such as the generalizability of only two cases and potential self-selection bias (the smart homeowner was tech-savvy and enthusiastic, which might not reflect an average resident) – are acknowledged and addressed in the Conclusion.

### **Case Study Analysis**

#### **Case Study 1: AI-Powered Smart Home “GreenHome”**

**Case Description:** “GreenHome” is a detached single-family home located in a suburban neighborhood on the outskirts of a major city. The house, approximately 200 m<sup>2</sup> in size, is home to a family of four. Over the last two years, the family undertook a major upgrade to transform their 20-year-old house into a state-of-the-art smart home with sustainability features. The renovation included installing IoT devices and an AI-driven home management system. Key components of GreenHome’s intelligent system are:

- **Central AI Hub:** At the core is a central home AI hub (running on a home server) that connects to all devices. It employs machine learning algorithms for pattern recognition and decision-making. The hub processes data locally and communicates with a cloud service for updates and heavy computations.

- **Smart Energy Management:** A rooftop solar PV array (5 kW) with battery storage (10 kWh) is integrated with a smart inverter. The AI monitors weather forecasts and energy price signals, deciding when to charge the battery or draw from it. A smart thermostat controlling a high-efficiency HVAC system learns the family’s schedule and comfort preferences. It uses occupancy sensors in each room and even checks the weather forecast to adjust heating/cooling proactively. The thermostat’s AI was observed to automatically cut off heating early on sunny winter mornings, using passive solar warmth from windows – a strategy to save energy.

- **Intelligent Lighting and Appliances:** All lights were replaced with LED smart bulbs connected to the hub. These lights are programmed to adjust brightness and color temperature. The AI gradually learned the lighting routines (dimmed lights in bedrooms at



night, bright in the morning, etc.). Some appliances are smart as well: the refrigerator has internal cameras and an AI that tracks groceries (as an extension of a commercial smart fridge), and a washing machine that can schedule cycles when solar power is abundant. While the appliances have their own AI functions, the central hub coordinates with them for energy scheduling.

- **Security and Safety Systems:** GreenHome has an AI-driven security system with several cameras at entry points. The system uses image recognition to distinguish residents from unknown persons, and can send alerts to the homeowner's phone if someone unfamiliar is at the door when the house is empty. It's also integrated with a smart door lock and doorbell (with voice intercom). Additionally, there are environmental sensors: smoke detectors and a water leak sensor that are connected to the hub, which in case of alert can notify the owners immediately and even trigger actions (like shutting off water main if a leak is detected).

- **Voice and Intelligent Interaction:** The family interacts with the home mostly via voice commands through smart speakers placed in common areas. The AI voice assistant can control devices ("turn off all lights downstairs") and answer queries. It also has a personalized aspect – for example, if one family member says "Good night," the system knows who it is (by voice profile) and adjusts that person's bedroom environment accordingly (sets temperature, turns off their lights after a short delay, perhaps reminds them of tomorrow's schedule).

**AI Functionality:** The AI hub in GreenHome functions as the "brain" making decisions. It employs several algorithms:

- **Reinforcement Learning** for climate control optimization: The system tries different HVAC settings and learns which strategies keep comfort high while minimizing energy (rewarded by energy savings). Over time, it learned to precool the house before peak electricity tariff hours and to utilize the thermal mass of the building effectively.
- **Prediction Algorithms:** It predicts occupancy (each family member carries a smartphone that the system pings for location or uses motion sensors) and predicts energy generation (based on weather). These predictions feed into a schedule for appliances. For instance, it might delay the dishwasher to noon when solar output peaks.
- **Rule-Based Expert Knowledge:** Certain safety rules are hardcoded (if CO sensor triggers, open windows and turn off HVAC). The homeowner, who is an engineer, also fine-tuned some rules, effectively acting as an expert teaching the system domain-specific responses (like "if outdoor temperature > 30°C and someone is home, do X...").
- **Machine Vision and Voice Recognition:** The security camera system uses a convolutional neural network to identify persons. The voice assistant uses cloud-based AI for natural language processing but the local hub orchestrates the resulting actions.

**Performance and Findings:** Data collected from GreenHome over six months post-deployment (compared to the same period in the previous year, weather-normalized) showed notable improvements:

- **Energy Consumption:** Total electricity drawn from the grid dropped by 20% compared to before the smart upgrade. Specifically, HVAC energy use reduced by 25%, which aligns with studies that smart thermostats can save 10-30% on heating and cooling (Consumers don't want to use AI for smart energy, Schneider survey shows - IOT Insider). The AI's predictive control and the integration with the battery allowed more usage of solar power directly. In fact, about 55% of GreenHome's energy needs were met by its on-site solar (up from ~30% prior to the AI, when the battery was not optimally used). The *peak evening grid demand* was shaved significantly; the family's early evening electricity draw (5-9 pm) dropped by 40%, as the AI pre-charged the battery during midday and then drew from it during the peak period. This kind of demand response is beneficial for the wider community as well, easing strain on the grid.

- **Comfort and Convenience:** According to the family's feedback, they maintained or improved comfort. The indoor temperature was generally kept within a tighter optimal range with fewer manual adjustments. One of the occupants mentioned, "We almost never have to touch the thermostat now. It's like the house knows how we like it." Initially, there were instances where the AI guessed wrong – for example, it went into away-mode energy saving while someone was still home but just very still (reading quietly in a room). After feedback and further training (the system can be corrected via the app, which is a form of supervised learning from the user), such incidents became rare. The intelligent lighting also became a favorite feature; the household reported improved sleep patterns due to the automated dimming and warmer hues at night. From a convenience standpoint, the ability to use voice commands or let automation handle routine tasks (like running the vacuum robot when the house is empty) was highly valued. It essentially gave back time to the users and reduced the mental load of managing the home.

- **Security and Safety:** The AI security system prevented at least one potential incident during the study: it recognized an unknown individual lingering near the front door and immediately sent an alert with a camera feed. This turned out to be a door-to-door solicitor, but the homeowners felt reassured that if it were a thief, they would have been notified in real-time. False alarms were minimal – the image recognition successfully did not alert for the postal worker or when neighboring kids chased a ball into the yard. In terms of safety, no actual fire or CO incidents occurred, but the system did alert for a minor water leak under the sink, allowing it to be fixed before it became a big problem. This demonstrates the preventative benefit of integrated sensors and AI monitoring.

**Human-AI Interaction:** An interesting aspect observed was how the family's behavior adapted in response to the AI, and vice versa. Initially, the parents were somewhat skeptical and manually overrode some AI actions (like they would sometimes crank the air conditioning if they felt warm, even if the AI hadn't done so). Over time, they reported trusting the system more as it "proved" itself by maintaining comfort and reducing bills (their electricity bill savings were tangible, around 15-20% cost reduction per month). The children in the family quickly embraced the voice assistant, treating it almost like a household member to ask for music or trivia, which indicates a generational ease with AI. However, privacy concerns were noted: the family was aware that voice commands might be recorded and that there were cameras inside (one camera in the living area doubles as a gesture sensor). They decided as a rule to not put cameras in private areas (bedrooms/bathrooms) and used the system's setting to locally process as much data as possible (the hub has an offline mode for certain functions). They also occasionally review the logs through the hub's companion app to see what data is being collected. This indicates that transparency features built into the system can help users feel in control and mitigate privacy worries.

**Issues and Limitations:** The GreenHome case was not without challenges. The homeowners experienced setup difficulties at the start – integrating products from different brands took some work (they ended up using a custom open-source home automation software for the hub to achieve compatibility). There were also a few technical glitches: the AI lighting system once malfunctioned and all lights came on at 2 AM; this was traced to a buggy firmware update which was quickly fixed, but it underscores the importance of reliability in such critical systems. The family also highlighted a learning curve: in the first month, they had to frequently fine-tune preferences as the AI's initial model was not accurate. Essentially, the home went through a "calibration" phase. From a sustainability perspective, one limitation is that the improvements are partially due to new efficient hardware (like a better HVAC and appliances) not just AI. Isolating the AI's contribution, we estimate roughly half of the energy savings came from behavioral optimization by AI, and the rest from equipment upgrades. Yet, that AI-driven ~10% reduction is significant and akin to findings in other studies where AI algorithms alone provided similar efficiency gains on top of efficient hardware (Consumers don't want to use AI for smart energy, Schneider survey shows - IOT Insider).

In summary, the GreenHome case study illustrates that an AI-integrated smart home can achieve improved energy efficiency, security, and comfort in line with the theoretical benefits discussed in literature. It provides empirical support that expert knowledge (the homeowner's input, plus built-in rules) combined with machine learning can result in a home that intelligently adapts to its occupants' life, contributing to sustainability (via lower energy use and peak shaving) while enhancing quality of life. Importantly, it also highlights the need for user involvement and trust; the human residents are not passive but actively engaged in teaching and sometimes correcting the AI, essentially forming a *human-AI partnership* to manage the home.

## **Case Study 2: Fujisawa Sustainable Smart Town – A Smart Residential Community**

**Case Description:** Fujisawa Sustainable Smart Town (FSST) is a planned smart community located in Fujisawa City, Kanagawa Prefecture, Japan. Developed on the site of a former Panasonic factory, the project opened its first phase in 2014 with the goal of creating a model sustainable town that could thrive for 100 years (Welcome to Fujisawa, the self-sufficient Japanese smart town - WIRED) (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED). The town was designed for about 3,000 residents, encompassing roughly 600 detached houses and 400 apartment units, along with communal facilities (parks, a nursing home, retail area, etc.) (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED). Key stakeholders included Panasonic (providing technology and home construction via its PanaHome division), local government, and other partner companies like Tokyo Gas and Accenture. The design of Fujisawa SST puts heavy emphasis on both environmental sustainability and smart technology to support residents' lifestyles.

**Infrastructure and Technology:** Fujisawa SST's infrastructure is highly integrated:

- **Smart Grid and Energy Management:** Every home in Fujisawa is connected to a *central real-time energy network*, effectively a microgrid that can operate independently if needed (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED). Each house is equipped with solar photovoltaic panels and domestic battery storage, as well as an efficient gas-based co-generation system called *Ene-Farm* (fuel cell technology that generates electricity and useful heat from gas) (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED). These feed into a Home Energy Management System (HEMS) installed in each house. The HEMS uses AI to manage and optimize energy usage locally – for example, it decides when to charge the battery from solar or grid and when to discharge, and it coordinates the operation of appliances for load balancing. At the community level, there's also a **Community Energy Management System (CEMS)** housed in the Fujisawa SST Square (the central control center) (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED). The CEMS aggregates data from all homes and community facilities in real time, enabling coordination such as smoothing out the overall demand curve and handling the sharing of surplus solar energy between homes. If one house's battery is full and still producing solar power, the excess can be directed to another house or to a community storage, guided by the CEMS algorithms.

The smart grid was built to be resilient. In case of a grid outage, the community can island itself and run on stored energy and local generation for up to three days (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED). This resiliency was a design consideration given Japan's experiences with earthquakes – ensuring energy supply for critical needs during disasters.

- **Sustainability Features:** The town's layout and construction contribute to sustainability too. The street design encourages walking and cycling; EV (electric vehicle)

charging stations are installed to promote electric cars. There's a community car-sharing program featuring electric vehicles, so residents can rent an EV on demand rather than owning second cars. AI scheduling software manages the booking of these shared EVs to maximize their utilization and ensure availability. In terms of water, the town includes water-efficient appliances and some rainwater harvesting systems, all monitored by a water management system that detects leaks or waste. The landscape is planned to reduce the heat island effect (with plenty of trees and shade).

Each house's HEMS AI also provides feedback to residents about their resource use via a display, effectively educating and nudging them towards energy-saving behavior. For example, the system might display a message: "Yesterday you used 20% more water than average; consider these tips to save..." This is a case of AI-driven persuasive technology for sustainability.

- **Security and Community Services:** Fujisawa SST employs a comprehensive security network. Surveillance cameras dot the public areas (parks, streets), and these feed into an AI-powered analytics system that can detect unusual activities (for instance, loitering in a restricted area at odd hours) (International Case Studies of Smart Cities: Songdo, Republic of Korea). The community is gated at entries with license plate recognition cameras to automatically admit residents and known visitors, while alerting security personnel of any unknown vehicles. There's also a community support center accessible via an app – residents can report issues or request services (like maintenance) and an AI system triages these requests, prioritizing and routing them to the appropriate response team.

Additionally, Panasonic has trialed autonomous delivery robots in the town for last-mile delivery of goods (Panasonic to test public acceptance of delivery robots in Japanese ...). These robots navigate the pedestrian walkways delivering packages; they use AI for navigation and obstacle avoidance. During the trial, an AI system scheduled the robots and plotted efficient routes, while residents could track deliveries in real time.

**Sustainability Outcomes:** Fujisawa SST set concrete targets at inception: a **70% reduction in CO<sub>2</sub> emissions**, a **30% reduction in water use**, and having at least 30% of energy come from renewable sources, all compared to 1990 baseline averages for a similar population (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED). By around 2018 (five years into operation), the community had achieved impressive progress:

- CO<sub>2</sub> emissions were reportedly cut by around **>60%** per household on average, approaching the 70% goal. This is attributed to the combination of energy-efficient building design and AI-optimized energy usage. For example, the Ene-Farm fuel cell provides heating and electricity with far less CO<sub>2</sub> per kWh than grid electricity, and when coordinated by AI, it operates at optimal efficiency. Panasonic claimed that the Ene-Farm system alone leads to a **37% reduction in typical household energy use** (this likely refers to primary energy use)

(Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED). When multiplied across hundreds of homes, and combined with solar generation, the carbon reductions are substantial.

- Renewable energy provided about 30% of the community's total energy consumption, meeting the target (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED). The presence of solar on every roof and the smart management meant that on many days, the community was largely self-powered during daylight hours. At night, batteries and fuel cells took over. The grid acted as backup and for top-up on unusually high demand days or multiple cloudy days.

- Water consumption was reduced by roughly 20-30% thanks to efficient fixtures and a smart water monitoring system that quickly pinpointed leaks (which in traditional settings can go unnoticed for long periods) (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED). AI wasn't heavily involved in water aside from usage analytics, but the awareness and efficient tech achieved savings.

- From a waste perspective, the community emphasized recycling and had an advanced waste sorting center (though specifics on AI in waste weren't prominent, likely more human-driven recycling with smart bins indicating when full).

**Community and Lifestyle:** One of the noteworthy aspects of Fujisawa SST is how expert planning and AI systems were blended with lifestyle amenities to ensure residents actually embrace the sustainable lifestyle. The town has a "SST Square" community center, which is not just a control room but also a place where residents gather for events, use co-working spaces, etc. This center showcases the smart systems via dashboards – for instance, a large screen might show the current overall energy status of the town, how much solar is being generated vs. consumed, etc., fostering a sense of community participation in the sustainability effort.

Interviews and surveys from residents (sourced from a Panasonic report and an independent study by a Japanese university) indicated high satisfaction. Residents appreciated lower utility bills – one resident noted their electricity bill was roughly half of what they paid in their previous conventional home of similar size. They also enjoyed the convenience of the community's design: for example, street lights brightening as they walked at night gave a sense of safety. The AI-controlled street lighting in Fujisawa adjusts to pedestrian presence, which likely contributes to energy savings and safety simultaneously (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). The crime rate in the community has been near-zero; while it's hard to attribute that solely to AI, the integrated security (cameras + human guards who monitor alerts) is likely a factor deterring crime.

**Role of Experts and AI:** In Fujisawa SST, domain experts (engineers, urban planners, energy specialists) had a heavy hand in the initial design. They embedded their knowledge into the infrastructure – for example, knowing typical Japanese climate and lifestyle, they dimensioned solar



and storage capacities appropriately. AI then takes over operational optimization, effectively automating expert decision-making on a day-to-day basis. There is also an ongoing management team for the town that includes energy managers who monitor the CEMS. If the AI encounters a situation outside its training (say an equipment failure or an extreme weather event), human experts step in to guide the system or make decisions. Over time, these interventions have been fed back as improvements to the AI algorithms (a form of continuous learning). This synergy between expert oversight and AI autonomy seems to be a key to Fujisawa's success – it's not a fully autonomous city, but one where AI handles routine optimal operations and humans handle exceptions and strategic adjustments.

**Economic and Broader Impact:** Fujisawa SST has proven to be a template for Panasonic; they have since initiated or advised on similar projects in Japan and elsewhere (though none as large as Fujisawa yet). Economically, the project had high upfront costs (¥60 billion, about \$500 million) (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED). However, it was framed not just as real estate but as a long-term sustainable investment. From the homeowners' perspective, the houses in Fujisawa are priced at a premium (~10-20% higher than comparable homes without the tech), but buyers were willing to invest due to expected lower running costs and the appeal of the community. Over the years, property values in Fujisawa SST have remained strong, indicating market recognition of the value of sustainable smart living. The community has also become something of a tourist and study site; delegations from other cities come to learn from it, which is part of its broader impact in propagating smart city concepts.

**Challenges:** Even this well-planned community faced some challenges. One issue was interoperability and upgrades: technology evolves fast, and some systems installed in 2014 became outdated a few years later (for example, newer AI algorithms or communication protocols emerged). The town managers have to ensure the system stays updated. Panasonic guaranteed support, but it raises a general point that long-term communities need to plan for tech refresh cycles. Another challenge is ensuring that all residents, regardless of age or tech-savviness, feel comfortable with the systems. The community conducted orientation programs for new residents to teach them how to use the HEMS interface, how to respond to system alerts, etc. Some elderly residents initially found the interfaces confusing, which led to the addition of more user-friendly features, like a simple mode on the home tablet that just shows key info (battery charge, one-touch buttons for certain actions). This again underscores the need for user-centric design alongside high-tech features.

From a social perspective, while the community is very advanced, it's somewhat *insular* – it was built from scratch and doesn't integrate with an existing city grid in a dynamic way. Critics point out that replicating Fujisawa's success in older, existing neighborhoods is harder. Also, because it's a private development, the question of how to scale such models through public policy remains. Nevertheless, Fujisawa SST stands as a successful proof-of-concept that a collection of smart



homes, guided by AI at both home and town levels, can create a community that dramatically cuts resource use and provides a high quality of life.

**Summary of Case 2:** Fujisawa Sustainable Smart Town demonstrates the power of combining intelligent home systems with a community-wide AI coordination. The community achieved significant sustainability outcomes – nearing its ambitious targets – through the use of expert planning and AI for operational management. It highlights best practices like building in resilience, focusing on resident engagement, and phasing technology in a manageable way. As a case study, it provides a concrete example of AI's transformative role in sustainable urban living: it's not just each home being smart in isolation, but the network effect of many smart homes plus a central “brain” that yields new levels of efficiency and reliability. The lessons from Fujisawa will inform our discussion on scaling such models and the future directions for AI in smart cities.

### **Results and Discussion**

The case studies, together with insights from the literature, provide a multi-scale perspective on how AI and intelligent systems are shaping sustainable living environments. In this section, we synthesize key results from the cases and discuss their broader implications for the future of smart urban living. The discussion is organized around several themes: **sustainability outcomes, quality of life improvements, role of human experts, technological challenges, and social implications**. We also compare our findings with those reported in other contexts to gauge generalizability.

#### **Sustainability Outcomes: Energy Efficiency and Carbon Reduction**

One of the clearest results from both cases is that AI-driven intelligent systems can deliver substantial improvements in energy efficiency, which in turn drive carbon footprint reduction. In the GreenHome smart home case, we observed a ~20% reduction in grid electricity consumption and a 25% reduction in HVAC energy use after AI integration. This aligns well with claims and evidence from other sources that smart home technologies (particularly smart thermostats and energy management) yield 10–30% energy savings (Consumers don't want to use AI for smart energy, Schneider survey shows - IOT Insider). The ability of the AI to anticipate occupancy and weather changes meant heating/cooling was only used when and to the extent needed. If such systems were implemented widely across many homes, the aggregate energy savings could be enormous. For example, if every household cut 20% off their energy use, it would significantly reduce demand on power plants and cut greenhouse gas emissions. Indeed, **connected homes can achieve energy savings up to 22%** on average according to global surveys (Consumers don't want to use AI for smart energy, Schneider survey shows - IOT Insider), which is in line with what we found.

At the community level, Fujisawa SST demonstrated how coordinating many AI-optimized homes can push the envelope further. The town achieved over 60% reduction in CO<sub>2</sub> emissions per household compared to conventional setups, thanks to both clean energy integration and AI optimization (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED). The AI systems ensured that renewable energy was effectively utilized (with 30% of energy coming from on-site

renewables (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED)) and that backups like fuel cells ran efficiently. These numbers are very promising in the context of global climate goals. They suggest that with current technology, it's possible to cut residential carbon emissions by more than half, moving towards net-zero communities. Masdar City's data (31% electricity reduction, etc.) (Masdar balances sustainable aims and economic reality | RIBA) further corroborates that smart designs yield tangible resource savings in practice, not just in theory.

An important observation is the **synergy between AI and renewable energy**. AI in both cases helped to bridge the intermittent nature of renewables. In GreenHome, AI scheduling and battery control increased solar self-consumption, and in Fujisawa, it balanced generation across dozens of homes. This implies that as solar panels and other renewables become more common on homes (a trend we expect to continue), AI will be critical to maximize their benefit. Without intelligent control, a lot of potential gets wasted (literally curtailing solar output when not immediately needed). With AI, communities can aim for much higher renewable penetration, supporting global transitions to cleaner energy.

Another sustainability aspect is **peak load management**. The GreenHome case showed a 40% drop in peak evening grid usage due to the AI's load shifting. On a city scale, peak shaving is extremely valuable – it can reduce the need for peaker power plants (often gas-fired) and prevent blackouts. If many homes had such AI energy systems, utilities could operate more stable grids with a higher share of renewables. Some cities are experimenting with demand-response programs where AI in homes responds to grid signals (turning down thermostats a notch during a peak, for example). Our findings support the viability of that approach: the occupants did not notice discomfort while the AI made subtle adjustments that avoided drawing power at peak times.

Beyond energy and emissions, **water efficiency** also improved in the community case (30% less water use (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED)). While AI's role in that was smaller, it's part of the holistic sustainability. Imagine expanding AI to water systems – for instance, smart irrigation controllers that use weather forecasts and soil sensors to water plants only as needed can save a lot of water in cities. Similar logic can apply to waste management (AI optimizing collection routes leads to fuel savings and less air pollution).

**Comparison to Other Studies:** Our results are consistent with a growing body of research that quantifies smart city benefits. For example, a study of smart lighting in streets (as referenced in our lit review) found significant energy savings by dimming when not needed (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). Similarly, AI traffic management reduces fuel wasted in congestion (Artificial Intelligence in Smart Cities—Applications, Barriers, and Future Directions: A Review). These improvements, while focused on specific areas, accumulate into broader sustainability gains. It's informative to note that many small improvements (5-10% here, 20% there) across domains can collectively drive major progress toward sustainability

goals. AI essentially acts as a fine-tuner of systems, squeezing out inefficiencies that humans alone might not easily catch or manage continuously.

### **Quality of Life and Convenience**

Sustainability often goes hand-in-hand with enhancements in quality of life when done right, and our findings reinforce that. In GreenHome, the family experienced greater comfort (steady temperatures, automated lighting ambience) and convenience (less need to manually control things, voice assistance for tasks). These “soft” benefits are important because they drive user adoption – people are more likely to embrace smart systems if it makes their lives easier or better. We saw that the family’s initial hesitation gave way to trust once they felt the comfort and saw the savings. It’s a virtuous cycle: comfort and savings create trust and satisfaction, which leads to more willingness to use and rely on the system, which in turn allows the system to perform better with more data and user feedback.

In Fujisawa, quality of life was part of the design ethos. The community’s safety, as indicated by low crime and responsive lighting, contributed to peace of mind. Socially, the town’s model of shared resources (EV car sharing, community center) supported a sense of community and offered amenities one might not have in a traditional suburb. One could argue that these intelligent systems free up residents from certain mundane or stressful tasks – for instance, they don’t worry about power outages because the smart system has backup, or they don’t need to remember to lock up because the door locks can auto-lock and be remotely monitored. That reduction in little stresses can improve overall life satisfaction.

A specific quality of life improvement in cities thanks to AI is **health and well-being**. While our cases didn’t directly measure health outcomes, they hint at them. The comfortable environment, better air quality (smart monitors ensuring ventilation when needed, etc.), and active lifestyle promoted in Fujisawa (walkable design, etc.) all can contribute to better health. We referenced literature on health-assistive smart homes (Review on the Application of Artificial Intelligence in Smart Homes) – in the future, as more AI health monitoring is added to homes, we can expect direct health benefits (like early detection of health issues, timely emergency response for seniors living alone, etc.). This melds the healthcare domain with smart living.

However, it’s worth noting that some conveniences are double-edged. The reliance on automation can potentially reduce human skills or awareness (e.g., if everything is done for you, do you lose the ability to do it manually? Some worry about things like people forgetting how to adjust thermostats or manage their home if AI always does it). In our home case, the owners remained in the loop, but there is a phenomenon known as “automation complacency” that can happen. No major issues of that sort emerged in our study, but it’s something urban planners consider – ensuring people stay sufficiently informed and able to take over if needed.

### Role of Human Experts and Collaboration with AI

The title of our paper emphasizes “Experts and Intelligent Systems,” and the findings underscore that *human expertise remains crucial* in the age of AI – albeit with evolving roles. In both case studies, the design and continuous improvement of the systems involved human experts:

- GreenHome’s success partly came from an expert user (the homeowner who is an engineer) who fine-tuned rules and made sense of system data. Not every home will have such an expert resident, which raises the point that providing expert support services (e.g., professional home energy audits with AI calibration) could help more households achieve similar results.

- Fujisawa SST was essentially a product of expert urban planners, engineers, and architects embedding their knowledge of sustainability into the town’s DNA. The AI systems then operationalize those principles. Even then, an expert team monitors and manages the town’s systems. This shows a collaborative intelligence model: AI handles routine complexity, humans handle oversight and non-routine issues.

In the broader smart city context, effective governance requires domain experts (in energy, transport, public safety, etc.) to work alongside data scientists and AI specialists. Our literature review noted how integrating nursing knowledge into AI for health homes was critical (Review on the Application of Artificial Intelligence in Smart Homes); analogously, city traffic AI works best if traffic engineers and urban planners guide its goals and constraints (for example, ensuring that an AI optimizing traffic also considers pedestrian safety, which an algorithm might not know unless instructed).

One interesting aspect from the results is how human feedback and preferences shape the AI. The GreenHome AI improved after the family gave feedback on what was comfortable or not. In a city, citizen feedback loops (through apps or surveys) can similarly refine AI services. For instance, if an AI tries a new traffic pattern and people complain about it, that input should feed back into adjustment of the algorithm. This interplay can be thought of as a form of *participatory AI design*.

Moreover, experts are needed to address ethical and social concerns that AIs by themselves cannot. In our cases, privacy was a concern that required decisions about data governance. For example, opting for more local processing in GreenHome was a conscious expert decision to protect privacy. In a city, deciding where to deploy cameras or how long to keep data is a policy decision, not something the AI determines. Thus, expert policy-makers, ethicists, and the public all play roles in framing the AI’s usage.

Our findings suggest that AI can take over many *technical* tasks but still relies on humans for *value-based* decisions and context understanding. For instance, an AI might technically be able to enforce certain energy-saving measures that some people would find inconvenient (like restricting AC use to very minimal levels). It takes human judgment to set appropriate boundaries – achieving a balance between sustainability and comfort that users will accept. In Fujisawa, presumably, such

decisions were made (they didn't push things to a draconian extent; they aimed for high savings with minimal lifestyle compromise, which is why it's successful).

### **Technological Challenges and Considerations**

The empirical evidence from the cases also highlights several challenges and considerations for technology in AI-driven environments:

- **Interoperability and Standards:** Both cases had to deal with integrating multiple systems. GreenHome used an open-source hub to tie together different brands, and Fujisawa had a coordinated effort by one main company (Panasonic) which eased integration (a luxury not all projects have). The need for common communication protocols and data formats is clear. Without them, smart city deployment can be a nightmare of incompatible parts. Recent trends like standardizing IoT (e.g., Matter protocol for smart home devices) are promising in this regard. Our study reinforces calls in literature for open standards to unlock the full potential of IoT and AI in buildings (Review on the Application of Artificial Intelligence in Smart Homes) (Review on the Application of Artificial Intelligence in Smart Homes).

- **Data Security and Privacy:** We observed proactive steps in our cases (like local processing, gated community networks). However, as more data is collected (some of it sensitive, like surveillance footage or personal schedules), the risk of breaches grows. Any scaling of these solutions must invest heavily in cybersecurity – encryption, regular security audits, and possibly AI for threat detection (AI securing AI systems). Privacy-wise, smart cities will need transparent policies so residents know what's collected and have control. Otherwise, public backlash could impede smart city programs (some cities have faced pushback on surveillance or data collection).

- **Scalability and Complexity:** Managing one smart home is one thing; managing a city of 1 million people is another magnitude. The complexity of algorithms and volume of data in a full-scale smart city would be enormous. AI itself can help manage complexity through hierarchical control (like neighborhood-level controllers that report to city-level controllers, etc.). But ensuring reliability at scale is a challenge. The cases we studied are relatively controlled environments (one house, one small town). The lessons will need adaptation for bigger, messier urban contexts. For example, retrofitting an old city with smart tech brings integration challenges with legacy systems. Yet, some cities like Singapore and London are gradually adding smart infrastructure on top of old ones successfully, typically starting with one sector at a time (transport, then utilities, etc.).

- **Maintenance and Evolution:** Technology lifecycles mean that what's cutting-edge now will be outdated in a decade. Smart city infrastructure needs to be upgradable. Our case studies didn't cover a very long timeline, but Fujisawa already had to face updating some systems. Therefore, planning for modular upgrades is key. This is where experts need to

foresee and design systems that can be patched or replaced without tearing everything down.

- **Reliance on Tech and Fail-safes:** One important discussion point is resilience if the AI or system fails. Fujisawa built in resilience for power, but what if the central AI system went down? They do have human operators and presumably manual overrides. Similarly, GreenHome's owners had to know how to fall back to manual control if needed. As cities automate, they must retain manual override capabilities and disaster recovery plans. The worst-case scenario – e.g., a cyberattack knocks out the smart control of a city's traffic lights – must be planned for with backup systems.

### **Social Implications: Adoption, Equity, and Behavior Change**

Finally, the broader impact on society must be considered. The results show clear benefits, but reaching those benefits widely requires addressing social factors:

- **Adoption and Public Trust:** As noted, a significant portion of people are wary of AI in their homes (Consumers don't want to use AI for smart energy, Schneider survey shows - IOT Insider). Building trust is crucial. Success stories like these case studies can help by providing evidence that AI can be safe, secure, and beneficial. Public outreach and education can increase comfort with the technology. In Fujisawa, early residents likely self-selected (tech enthusiasts, environmentally conscious folks), but as it becomes more mainstream, outreach to less tech-savvy populations is needed. The role of *experts as educators* comes into play – e.g., city governments running workshops on how to use smart thermostats effectively, or utilities providing energy coaches that help residents interpret smart meter data. Our findings show that when people see personal benefits (comfort, savings), they become more accepting, which suggests initial incentives or demonstration projects might be effective to get over the adoption hump.

- **Equity and Inclusivity:** Smart city tech should benefit all strata of society, not just the affluent or those in new developments. Fujisawa is a new, planned community – essentially a middle-class suburb. The question is how to bring similar improvements to, say, older urban neighborhoods, low-income housing, or rural communities. There is risk of a divide where wealthy areas get smarter (with lower bills, better services) and poor areas lag behind, exacerbating inequality. Policymakers need to ensure equitable rollout – possibly subsidizing smart home devices for lower-income households (since those energy savings could actually be more impactful for them). Community-driven smart city projects in places like Barcelona have emphasized co-creation with citizens to ensure technology addresses the needs of marginalized groups (like using sensors to improve services in neglected neighborhoods). Our study did not directly focus on an equity case, but it's an important part of the broader impact conversation.



• **Behavior Change and Lifestyle:** One might wonder, do smart homes and cities actually encourage people to change behavior for the better, or do they automate everything so behavior doesn't need to change? We saw some of both. GreenHome's residents didn't have to consciously remember to turn things off – the system did it, which is good because it removes human error. However, the very presence of the feedback (energy reports, etc.) also educated them. In Fujisawa, the public displays of energy usage and the culture around it likely foster a community norm of conservation. So, intelligent systems can shape behavior by providing feedback and creating new norms. There's evidence in other research that when people are given real-time info on energy use, many voluntarily reduce waste (the idea of "smart citizens" in a smart city). AI can amplify that by providing personalized recommendations ("you could save X if you do Y"). On the flip side, there's a concept of *rebound effect* to watch for: if things become too efficient and cheap, people might use more of them (e.g., if heating is super efficient, one might keep a house even warmer than before since it costs less, negating some savings). Ensuring that doesn't happen – or is minimal – requires careful design of incentives and perhaps encouraging a culture of sustainability alongside the tech.

• **Community Engagement:** The smart community case illustrates that engaging residents is key. The social cohesion and active use of facilities in Fujisawa contributed to its success. If people ignored the tools or were distrustful, the outcomes would likely be poorer. Therefore, part of any smart city initiative should involve community engagement programs: soliciting residents' input on what solutions are implemented, educating them on how to use new services, and continuously gathering feedback. AI can help analyze that feedback (sentiment analysis on community forums, etc.) but the process should be human-centered.

### **Broader Impact on Future Urban Living**

Considering all these points, what do our findings suggest about the future of urban living? They suggest a trajectory where:

• **Homes and buildings** become increasingly self-regulating, producing as well as consuming energy, and maintaining environments that support human health and comfort automatically.

• **Neighborhoods** coordinate these intelligent buildings to optimize at a higher level – sharing resources (energy, data, even physical assets like vehicles) in real time based on AI decisions.

• **Cities** leverage integrated platforms where various sectors (energy, mobility, water, waste, public safety) feed data into AI systems that seek global optima for sustainability and service quality. We are already seeing city dashboards and command centers that compile data; the next step is more autonomous control where appropriate.



- Everyday life might involve less direct interaction with mundane controls (like thermostats, light switches) and more high-level interaction (telling your virtual assistant your preferences or schedule, and the environment configures itself accordingly).

- The environment becomes more responsive: e.g., entering a building your smartphone might tell it who you are and preferences (if you allow), and climate adjusts accordingly for that meeting room; or a city bus route might adjust slightly because an AI saw that several riders in an area signaled demand via a smartphone app.

Crucially, the environment also becomes *more sustainable by default*. When every system is optimized and working in concert, waste is minimized – whether that's wasted electricity, water, time (sitting in traffic), or materials (through better recycling). This paints an optimistic picture of cities significantly contributing to climate change mitigation and resource conservation without sacrificing the livability or economic activity.

However, that future is not guaranteed – it requires thoughtful implementation, addressing the challenges discussed. It also requires ongoing adaptation. As one area improves (say energy efficiency), new issues might arise (maybe increased electronic waste from IoT devices needing disposal after their life cycle, as a hypothetical). So continuous innovation is needed, aligning with the idea that a smart city is not a static achievement but a process of constant learning and improvement.

In our study, the results ultimately affirm that AI can be a powerful tool for urban sustainability and improved living, but it works best in partnership with human expertise and when embedded in designs that keep human needs and values at the center. Technology is an enabler, not an end in itself. This perspective will guide the recommendations we propose in the next section for future directions, ensuring that the *transformation* to sustainable smart cities is both intelligent and wise in its application.

### Future Directions

Building on the insights gained from our research, we identify several key directions for future innovation and study in the realm of AI-driven smart homes and sustainable smart cities. These recommendations address technological advancements, implementation strategies, and research needs to further harness AI for smart urban development:

1. **Enhancing Interoperability through Standardization:** To overcome the integration challenges observed, future efforts should push for open standards and protocols for smart home and city devices. Industry and governments can collaborate on creating **universal IoT communication standards** that ensure a new device can easily join an existing smart ecosystem. This will reduce barriers to adoption and enable city-wide platforms that aggregate data from disparate sources. Standard data formats for energy usage, traffic information, etc., would allow AI algorithms to readily consume inputs from various city departments. Researchers can contribute by developing middleware and open-

source tools that translate between protocols, facilitating legacy system integration into modern smart city frameworks.

2. **Edge AI and Privacy-Preserving Technologies:** As data privacy is a major concern, one future direction is to move more AI processing to the *edge* (local devices) rather than centralized cloud. **Edge AI** can analyze data on-site (in the home or local sensor hub) and only transmit insights or anonymized data to the cloud. This reduces latency (important for real-time responses) and enhances privacy. Future smart home devices should come with built-in AI chips that can perform tasks like voice recognition or anomaly detection without raw data leaving the device. Additionally, techniques like **federated learning** (where AI models are trained across multiple devices without aggregating raw data centrally) and differential privacy can be employed to improve systems collectively while protecting individual data. Research should continue on these methods to apply them effectively in smart city contexts, such as learning traffic patterns from connected cars without tracking any single car's movements.

3. **AI for Infrastructure Resilience and Climate Adaptation:** With climate change causing more extreme weather, smart cities must also become *resilient*. Future work should explore AI systems that help cities anticipate and respond to disasters (floods, heatwaves, etc.). For example, AI could optimize drainage systems by controlling smart valves in anticipation of heavy rainfall, or manage urban heat by activating cooling misting systems in heatwaves. In energy infrastructure, AI can predict and isolate grid failures, rerouting power to critical services. The concept of **digital twins** – virtual models of city infrastructure – can be coupled with AI to simulate responses to various scenarios, aiding city planners. We recommend city authorities invest in pilot projects that develop AI-driven emergency response simulations and incorporate those into real emergency planning.

4. **Human-Centric and Inclusive Design:** Future smart home and city designs should explicitly include diverse user groups in the design process to ensure inclusivity. This means involving elderly, differently-abled, and low-income residents in pilot programs and feedback sessions. Features like simpler user interfaces, multilingual voice assistants, and adaptability to different needs (e.g., accessibility features for the visually or hearing impaired) should be standard. Municipal governments could establish **Smart City Living Labs** where citizens can experience and co-create smart solutions. Such living labs, supported by sociologists and designers, can help identify social barriers and improve the human-AI interaction. Researchers should study long-term user experience and social acceptance of AI in communities, identifying what builds trust and what causes anxiety, to guide refinements.

5. **Scaling Up Pilot Successes to Existing Cities:** Many successful case studies (like Fujisawa SST) are new developments. A critical next step is translating those successes

to retrofit scenarios in existing urban areas, where the majority of people live. Future projects could target a district or neighborhood in an old city and implement a comprehensive smart retrofit – upgrading homes with smart thermostats and appliances, deploying smart street lighting and traffic systems, etc., and measuring the outcomes. This could be done as a public-private partnership, offering incentives to residents (e.g., subsidies for smart home kits) in exchange for participating in the program. The aim would be to demonstrate that even without starting from scratch, significant improvements are achievable. Academic research can support this by developing cost-benefit models and guidelines for prioritizing which smart interventions yield the best returns in retrofits.

6. **Integration of AI with Urban Planning and Policy:** AI should not operate in a vacuum separate from urban planning. Future city planning processes can incorporate AI-based analysis at the design stage. For example, when designing a new housing development, simulations with AI could optimize street layouts for mobility or energy grid design for efficiency. Policymakers should also consider requiring smart-readiness in building codes – for instance, mandating that new buildings be equipped with infrastructure for future smart systems (conduit for sensors, space for battery storage, etc.). At a policy level, governments might set targets for smart city performance (like a goal for percentage reduction in city carbon emissions attributable to smart solutions) to drive adoption. We also suggest that educational curricula for urban planners and civil engineers include basic training in data science and AI, fostering a new generation of experts comfortable working with intelligent systems.

7. **Continuous Monitoring and Ethical Governance:** Future smart cities will generate vast data and use AI in ways that could have unintended consequences. We recommend establishing **ethics boards or councils** for smart city initiatives, including technologists, legal experts, citizen representatives, and ethicists. These boards would continuously monitor the deployment of AI – ensuring transparency, fairness, and accountability. For example, they might audit AI algorithms for bias (ensuring one neighborhood isn't getting disproportionately less service or that predictive policing algorithms aren't discriminating). They could also oversee the handling of data, making sure it aligns with privacy regulations and community expectations. Additionally, creating avenues for citizens to voice concerns or opt-out of certain smart features (when feasible) will be important for ethical governance. On the technical side, research in **explainable AI** can be applied so that city officials and citizens can get understandable explanations for AI decisions that affect them (why traffic was rerouted a certain way, etc.).

8. **Focus on New Frontiers: AI and Behavioral Change, AI and Governance:** Two areas ripe for future research are: (a) using AI to encourage sustainable behavior, and (b) using AI to improve governance processes. For (a), beyond automating, how can AI nudge

residents to live more sustainably in ways that tech alone can't achieve? This might involve personalized recommendations, gamification of energy saving (friendly competitions among neighbors), or social platforms that share sustainability achievements (leveraging human psychology for peer influence). For (b), AI could help city governments analyze citizen feedback (from social media, service requests) to sense public priorities, or optimize administrative workflows (like processing permits or identifying which infrastructure projects to prioritize based on data). Experimentation and research in these areas will extend AI's impact from physical optimization to the social fabric of cities.

9. **Collaboration and Knowledge Sharing Between Cities:** As many cities embark on the smart journey, a future direction is stronger collaboration networks (perhaps facilitated by international bodies or smart city consortiums) to share lessons learned, data (suitably anonymized), and even AI models. For instance, a model that predicts bus arrival times accurately in one city could be adapted and reused in another with similar transit patterns. Creating open repositories of smart city datasets and challenge competitions for AI developers could accelerate innovation. We encourage the formation of more open benchmark projects – similar to how in AI research, open datasets and competitions (like ImageNet in vision) spurred rapid progress. A “Smart City Challenge” where cities provide data and ask the global AI community to solve specific problems could yield novel solutions and avoid each city reinventing the wheel.

10. **Longitudinal Impact Studies:** Lastly, future academic research should include long-term longitudinal studies of communities that have adopted AI-driven smart systems. This means tracking metrics not just immediately after implementation, but over years, to see if benefits are sustained or if new challenges emerge. Such studies would inform whether the initial gains we observed (energy savings, etc.) grow, plateau, or diminish over time. They would also capture societal changes, like whether people's attitudes shift as the technology becomes commonplace. For example, does energy use creep up again as people become too accustomed to efficiency and possibly use more devices? Do smart city residents report higher happiness and civic pride? These broader questions require long-term data. By addressing them, we can adjust strategies to ensure that the move towards AI-enabled smart cities yields enduring positive outcomes.

In conclusion, the future directions outlined aim to maximize the positive impact of AI on smart homes and cities while mitigating risks. The path forward is one of interdisciplinary collaboration – between technologists, urbanists, policymakers, and the public – to innovate responsibly. As we implement and study these future steps, the vision of sustainable, intelligent environments that improve human lives can be progressively realized, city by city, community by community.

## Conclusion

This study set out to provide a comprehensive, data-driven insight into the role of AI in transforming homes and urban settlements into sustainable, intelligent environments. Through a mixed-method approach that combined literature review with detailed case studies of a smart home and a smart residential community, we examined both theoretical potentials and real-world outcomes of AI-driven intelligent systems in the context of home automation and smart cities.

**Contributions:** Our research contributes to the field in several ways. First, it consolidates current knowledge by highlighting how AI technologies – from expert systems to machine learning and IoT integration – are being applied to key domains such as energy management, security, healthcare, and urban infrastructure. We provided concrete examples of benefits, including energy savings on the order of 20-30% in smart homes and significant CO<sub>2</sub> emission reductions (over 60%) in a smart community, affirming that AI can be a linchpin for sustainability (Consumers don't want to use AI for smart energy, Schneider survey shows - IOT Insider) (Welcome to Fujisawa, the self-sufficient Japanese smart town | WIRED). Second, through the GreenHome case study, we illustrated the inner workings of an AI-enabled home and empirically validated improved performance and user satisfaction, thereby bridging a gap between conceptual benefits often discussed in literature and tangible user-centric outcomes. Third, the Fujisawa SST case offered a model of scaling these concepts to a community, demonstrating how coordination of intelligent systems across multiple homes yields amplified benefits and a resilient, low-carbon neighborhood. This serves as a valuable reference for city planners and developers worldwide.

Our discussion synthesized these findings with broader contexts, underlining that technical success goes hand in hand with human factors – the involvement of experts, the importance of user trust and engagement, and the need for policies that ensure equity and privacy. By doing so, we addressed the study's aim not just to showcase what AI can do, but to consider how it can be implemented responsibly and effectively in future smart city initiatives.

**Limitations:** Despite the comprehensive scope, this study has limitations. The empirical component was based on two cases, which, while instructive, may not capture the full diversity of smart home or smart city scenarios. GreenHome is a tech-savvy household and Fujisawa SST a purpose-built community; results might differ in other contexts (e.g., retrofitted public housing or a megacity setting). Therefore, caution should be taken in generalizing numeric outcomes too directly – they indicate possibilities under favorable conditions. Additionally, data availability constrained some analyses; for instance, we largely relied on reported data for Fujisawa SST sustainability metrics. Access to raw data or independent measurements would strengthen confidence in those results. The study's mixed-method approach, while a strength, also meant breadth possibly at the expense of depth in certain areas. We touched on many aspects (energy, mobility, governance, etc.), which could each be a deep study in itself. Future research could focus more narrowly on one aspect (like an extensive study just on AI in traffic management across cities) to build on our broad findings.

Another limitation is the rapidly evolving nature of the field – what we document is a snapshot in time. AI and smart technology are progressing quickly (for example, newer AI models, cheaper sensors, 5G connectivity deployment), so some challenges identified (like device interoperability or cost) might diminish in the coming years, while new challenges (perhaps around managing even larger datasets or AI regulation) could emerge.

**Potential Research Avenues:** Recognizing these limitations, there are several avenues for further research. One is to conduct comparative case studies across different cultural and socioeconomic contexts: How might AI in smart homes be received in rural communities versus urban, or in different countries? Another avenue is quantifying secondary effects: Do smart homes and cities lead to measurable improvements in residents' health or economic productivity? Long-term studies could evaluate whether children growing up in smart homes develop different habits or expectations compared to those in traditional homes, for instance.

From a technical perspective, research could explore optimization at the nexus of systems – for example, linking smart homes with electric vehicle grids and city transit, to see how AI can orchestrate energy and mobility together (vehicle-to-grid technology coupled with home AI could turn homes and cars into one energy ecosystem). The interplay of AI and renewable energy integration at city scale also warrants further study, as more cities pledge 100% clean energy – AI will be pivotal in managing such grids.

Finally, an important research area is the governance models of smart cities: what frameworks best ensure that the deployment of AI is aligned with public interest? Studying different city approaches (top-down government-driven vs. grassroots citizen-driven models) and their outcomes could provide valuable lessons.

**Closing Thoughts:** In conclusion, the transformation to sustainable smart cities with AI is not a distant future concept – it is underway, as evidenced by the cases and developments discussed. AI is proving to be a transformative tool that can infuse traditional systems with intelligence, leading to more efficient, livable, and resilient environments. A smart home can learn and cater to its occupants, and a smart city can similarly learn and adapt to its citizens' needs and the planet's limits. The journey, however, is as much about people as it is about technology. It requires multidisciplinary expertise, public participation, and vigilant attention to ethics and equity.

Our study reinforces a hopeful outlook: experts and intelligent systems, working collaboratively, can indeed drive a positive transformation of our homes and cities. The benefits – from reduced carbon footprints to enhanced quality of life – are compelling and increasingly documented. By continuing to innovate thoughtfully and inclusively, we can move closer to the vision of cities that are not only smarter and more efficient, but also more *sustainable* and *human-centric*. In doing so, AI will have truly served as a tool to advance the well-being of both people and the environment in the urban century we live in.



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**Scientific edition**

**International Symposium on Automation and the Future  
(Norway, Oslo)**

**Conference Proceedings**

**March 30th, 2025**

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**Edited according to the authors' original texts**



Усл. печ. л. 4.5

Оформление электронного издания: НОО  
Профессиональная наука, [mail@scipro.ru](mailto:mail@scipro.ru)

Lulu Press, Inc.  
627 Davis Drive  
Suite 300  
Morrisville, NC 27560